

OVERVIEW PANEL

Day: Monday
Date: 26 July 2021
Time: 2.00 pm
Place: George Hatton Hall - Dukinfield Town Hall

Item No.	AGENDA	Page No
1.	APOLOGIES FOR ABSENCE To receive any apologies for the meeting from Members of the Panel.	
2.	DECLARATIONS OF INTEREST To receive any declarations of interest from Members of the Panel.	
3.	MINUTES The Minutes of the meeting of the Overview Panel held on 23 November 2020 to be signed by the Chair as a correct record.	1 - 4
4.	SCRUTINY UPDATE To consider a report of the Director of Governance and Pensions / Assistant Director for Policy, Performance and Communications.	5 - 24
5.	SCRUTINY ANNUAL WORK PROGRAMMES To consider a report of the Director of Governance and Pensions / Assistant Director for Policy, Performance and Communications.	25 - 28
6.	PERFORMANCE SCORECARDS To consider a report of the Director of Governance and Pensions / Assistant Director for Policy, Performance and Communications.	29 - 36
7.	ENGAGEMENT UPDATE To consider a report of the Director of Governance and Pensions / Assistant Director for Policy Performance and Communications.	37 - 54
8.	URGENT ITEMS To consider any additional items the Chair is of the opinion shall be dealt with as a matter of urgency.	

From: Democratic Services Unit – any further information may be obtained from the reporting officer or from Louis Garrick, Senior Democratic Services Officer, to whom any apologies for absence should be notified.

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OVERVIEW PANEL

23 November 2020

Commenced: 14:00

Terminated: 14:20

Present: Councillors Ricci (Chair), Cartey, Cooper, Fairfoull, J Fitzpatrick, Glover, Kitchen, Ryan and Warrington

In Attendance:

Steven Pleasant	Chief Executive
Sandra Stewart	Director of Governance and Pensions
Kathy Roe	Director of Finance
Julie Speakman	Head of Executive Support
Simon Brunet	Head of Policy and Intelligence

Apologies for Absence: Councillors J Homer, T Smith and R Welsh

30. DECLARATIONS OF INTEREST

There were no declarations of interest.

31. MINUTES

The minutes of the meeting of the Overview Panel on the 7 September 2020 were approved as a correct record.

32. SCRUTINY UPDATE

Consideration was given to a report of the Head of Policy and Intelligence, which provided a summary of the work undertaken by the Council's two Scrutiny Panels for September to November 2020.

It was reported that the Place and External Relations had on 15 September 2020 met the Executive Member for Strategic Development and Transport and the Head of Engineering Services to receive information on consultation and project developments for the walking and cycling schemes in Tameside. Further, the Panel received the Local Government and Social Care Ombudsman Annual Report as tabled at the meeting of Overview Panel on 7 September 2020.

It was stated that on 10 November 2020 the Place and External Relations Panel had met with the Executive Member (Neighbourhoods, Community Safety and Environment) and Head of Community Safety and Homelessness to receive an update on service developments and strategy consultation. The Panel also received a letter of the Scrutiny Chairs to the Executive Member for Finance and Economic Growth in response to the mid-year budget update meetings held on 22 September 2020.

The Integrated Care and Wellbeing Panel met with the Executive Member (Adult Social Care and Health) and Director of Commissioning to receive a service response to findings from Tameside and Glossop GP Patient Survey 2020. The Panel also met with the Executive Member (Adult Social Care and Health) and the Director of Population Health to receive an overview of the local public health response the transition from crisis management to recover and the implementation, management and effectiveness of Test and Trace in Tameside.

It was reported that on the 5 November 2020 the Integrated Care and Wellbeing Panel had met with the Deputy Executive Leader and Director of Children's Services to receive an update on services specific to Children's Social Care improvements. The Panel also received a letter of the Scrutiny

Chairs to the Executive Member for Finance and Economic Growth, in response to the mid-year budget update meetings held on 22 September 2020.

With regards to the Children's Working Group a meeting had taken place on 12 November 2020 where Members had met with the Assistant Director of Children's Services to receive a progress update on past activity and recommendations specific to the Recruitment and Retention of Fosters Carers in Tameside.

All members of the Council's Scrutiny Panels had received an invitation to attend one of two sessions held on 22 September 2020, on the mid-year budget update. A response letter of the Scrutiny Chairs had been sent to the Executive Member (Finance and Economic Growth), with a summary of discussion points. A future budget session with scrutiny members would take place on 18 January 2021, forming part of the formal budget procedures for 2021/22.

RESOLVED

That the report be noted.

33. SCRUTINY MID-YEAR BUDGET UPDATE

Consideration was given to a report of the Director of Governance and Pensions / Assistant Director of Policy, Performance and Communications, which provided a summary of the feedback based on recent scrutiny engagement on 2020/21 budget and impacts of Covid-19.

All Scrutiny Panel members had been provided with an opportunity to attend one of two mid-year budget update sessions held on 22 September 2020. The update had enabled members to seek assurances on the Strategic Commission's approach to managing and mitigating both the direct and indirect impacts that Covid-19 would continue to have on residents, communities and the local economy.

The Head of Policy, Performance and Intelligence summarised the response letter from the Scrutiny Chairs to the Executive Member for Finance and Economic Growth attached at Appendix 1 to the report. Panel Members noted the impact of Covid-19, the collection of Council Tax and Business rates, which were below expected levels and on demand pressures for services. It was recognised that partnerships between public bodies within Tameside and Glossop were essential to help manage the effect of the virus. Members had concerns over the long-term impact of Covid-19 specifically the viability of local businesses and future employment levels in the borough. Imminent changes to the furlough scheme were likely to present a number of risks and uncertainties. Further, the budget monitoring information continued to inform future work priorities for the Scrutiny Panels. Members raised concern about the sustainability of the increased allocation of financial resource to Children's Services.

RESOVLED

That the report be noted.

34. LGSCO COMPLAINTS ANALYSIS

Consideration was given to a report of the Director of Governance and Pensions, which provided a summary and comparison of complaints made to the Local Government and Social Care Ombudsman (LGSCO) Complaints Analysis.

The Head of Executive Support explained that the reportable period for the annual report and the comparative data contained in this report was 1 April 2019 – 31 March 2020. For the reportable period, the LGSCO received a total of 70 complaints for Tameside across the service themes. This was compared to Manchester at the higher end with 157 and Rochdale at the lower end with 51 complaints.

The highest service theme of complaints for Tameside was in the Education and Children's Services with 20 complaints and 19 for Adult Social Care.

It was reported the number of detailed investigations carried out by the LGSCO in Tameside was 15 with 7 being upheld. Manchester received the highest number of investigations with 29 of which 17 were upheld, compared to Bolton with 7 investigations and 3 upheld. All local authorities achieved 100% compliance with the LGSCO recommendations.

It was further explained that where the LGSCO found fault they carefully looked at the root cause and proposed recommendations to the local authority for improvements to systems and processes so that the issues would not reoccur. For the 7 received by Tameside, these covered areas relating to Adult Social Care 4, Education 2 and 1 Children's Social Care. For other local authorities, the areas of service improvements were not too dissimilar and including other areas such as Planning, Benefits and Highway matters.

RESOVLED

That the report be noted.

36. URGENT ITEMS

There were no urgent items.

CHAIR

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Agenda Item 4.

Report To:	OVERVIEW PANEL
Date:	26 July 2021
Reporting Officer:	Sandra Stewart, Director – Governance and Pensions Sarah Dobson, Assistant Director – Policy, Performance and Communications
Subject:	SCRUTINY UPDATE
Report Summary:	To receive for information, a summary of the work undertaken by the Council's two Scrutiny Panels for March to July 2021.
Recommendations:	That Overview Panel is asked to note the content of the report and summary of scrutiny activity. All related documents can be viewed within the appendices.
Links to Corporate Plan:	Scrutiny work programmes are linked to the Council's corporate priorities. Scrutiny activity seeks to support effective decision making and priorities across Thameside.
Policy Implications:	The work programmes comprise activity that seeks to check the effective implementation of the Strategic Commission's policies and if appropriate make recommendations to the Executive with regards to development, performance monitoring, outcomes and value for money.
Financial Implications: (Authorised by the Borough Treasurer)	There are no direct financial implications as a result of this report. Any costs incurred by the Scrutiny Panels must be met from existing budgets.
Legal Implications: (Authorised by the Borough Solicitor)	<p>The role that overview and scrutiny can play in holding an authority's decision-makers to account makes it fundamentally important to the successful functioning of local democracy.</p> <p>Effective scrutiny helps secure the efficient delivery of public services and drives improvements within the authority itself.</p> <p>Overview and Scrutiny Committees were introduced in 2000 as part of new executive governance arrangements to ensure that members of an authority who were not part of the executive could hold the executive to account for the decisions and actions that affect their communities.</p> <p>Overview and scrutiny committees have statutory powers (Section 9F of the Local Government Act 2000; paragraph 1 of Schedule 5A to the Local Democracy, Economic Development and Construction Act 2009) to scrutinise decisions the executive is planning to take, those it plans to implement, and those that have already been taken/implemented. Recommendations following scrutiny enable improvements to be made to policies and how they are implemented.</p> <p>Overview and scrutiny committees can also play a valuable role in developing policy.</p> <p>Effective overview and scrutiny should:</p> <ul style="list-style-type: none">• Provide constructive 'critical friend' challenge;• Amplify the voices and concerns of the public;

- Be led by those independent of the decision makers who take responsibility for their role; and
- Drive improvement in public services

Risk Management:

Regular updates to Overview Panel provide assurance that scrutiny is progressing with an effective work programme, supporting good decision making and service improvement.

Access to Information:

The background papers relating to this report can be inspected by contacting Paul Radcliffe, Policy and Strategy Lead by:



Telephone: 0161 342 2199



e-mail: paul.radcliffe@tameside.gov.uk

1. INTRODUCTION

- 1.1 The Scrutiny Update provides a platform for appropriate insight, activity, outcomes and proposals to be relayed. This method of reporting supports the improved responsiveness of scrutiny work and also prevents any delay in the communication of key messages.
- 1.2 The report, by nature, aims to provide members with a general summary of Scrutiny activity and proposals. It remains that all reports produced by Scrutiny as a result of in-depth review will be tabled separately at the earliest opportunity.

2. SCRUTINY ACTIVITY

- 2.1 Scrutiny in practice remains mindful of the suitability and appropriateness of timings with regards to the impact and value of planned activity. This includes the selection and order of topics and updates to be received during the year. The annual work programmes and priorities were agreed at the June meetings and this coincides with consultation activity for which a valued response and input can be achieved. The tables below provide a summary and chronology of scrutiny activity.

Figure 1: Breakdown of activity at the formal Scrutiny Panel meetings

PLACE AND EXTERNAL RELATIONS	
9 March 2021	8 June 2021
<ul style="list-style-type: none">The Panel met Chief Superintendent Rachael Harrison; Superintendent Rob Cousen; Councillor Allison Gwynne, Executive Member, Neighbourhood Services; and Ian Saxon, Executive Director, Neighbourhood Services to receive an update on the response to the HMIC inspection of GMP.The Panel received the formal response submitted to the consultation on the Community Safety Strategy.	<ul style="list-style-type: none">The Panel met Paul Smith, Assistant Director; Alison Lloyd-Walsh, Head of Facilities, Climate and Energy Management; and Graham Hall, Climate and Energy Manager, to receive an update and overview of the Council's future vision, strategic priorities and commitments to climate change and improving the local environment.The Panel discussed and agreed the annual work programme for 2021/22.

INTEGRATED CARE AND WELLBEING	
11 March 2021	10 June 2020
<ul style="list-style-type: none">The Panel met Councillor Eleanor Wills, Executive Member, Health, Social Care and Population Health; and Sarah Exall, Population Health Consultant, to receive an update on the re-commissioning of the health improvement service.	<ul style="list-style-type: none">The Panel met Jessica Williams, Director of Commissioning, Tameside & Glossop Strategic Commission, to receive an update on proposals set within the White Paper - Integration and innovation: working together to improve health and social care for all.The Panel discussed and agreed the annual work programme for 2021/22.The Chair confirmed that the fixed Children's Working Group will remain in place for 2021/22.

Consultation and Engagement

- 2.2 Scrutiny will remain suitably informed of engagement activity and open consultations at a local, regional and national level. The Integrated Care and Wellbeing Scrutiny Panel has recently submitted a formal response to the following local consultation.
- Health Improvement Service Consultation– 21 April 2021, **APPENDIX 1.**

Check and Challenge

- 2.3 An important part of the work undertaken by Scrutiny is 'check and challenge'. This includes the review key issues such as service changes or outcomes from inspection. Arrangements are made to ensure the appropriate Scrutiny Panel receives a timely update with the option to submit a formal response based on findings.
- 2.4 The HMIC inspection of Greater Manchester Police took place April to June 2020. The aim of the inspection was to review the overall service provided to victims of crime in Greater Manchester. The inspection report was published in December 2020, with findings highlighting a number of areas of concern with regard to non-emergency calls unanswered, crime recording and assessing the needs and vulnerability of victims.
- 2.5 The Place and External Relations Scrutiny Panel requested an update from GMP at the meeting on 9 March 2021. The Panel submitted the following response:
- Greater Manchester Police HMICFRS Inspection – 24 March 2021, **APPENDIX 2.**

Keeping Scrutiny Members Informed

- 2.6 All Scrutiny Panel members receive a monthly update email, with the purpose of raising awareness to a variety of materials to support their role, provide access to scrutiny resources and the ongoing opportunity for councillors to contribute and share any open consultations and engagement exercises. This will continue to include a wide variety of topic areas for consideration.
- 2.7 The update email also includes links to Greater Manchester Priorities and the work of the Combined Authority Scrutiny Panels. This email provides a further opportunity to inform members how the work of scrutiny is shared and reported within the Council. The most recent updates were sent in March and July 2021, **APPENDIX 3 & 4.**

3. RECOMMENDATIONS

- 3.1 As set out on the front of the report.



ASHTON-UNDER-LYNE · AUDENSHAW · DENTON · DROYLSDEN · DUKINFIELD · HYDE · LONGDENDALE · MOSSLEY · STALYBRIDGE

Councillor Eleanor Wills
Executive Member
Health, Social Care and Population Health

Jeanelle De Gruchy
Director of Population Health

**Chair of the Integrated Care and Wellbeing
Scrutiny Panel**

Councillor Teresa Smith

Tameside One
Market Place
Ashton-under-Lyne
OL6 6BH

Email: Teresa.smith@tameside.gov.uk
Phone: 0161 342 2199
Ask for: Paul Radcliffe
Date: 21 April 2021

Dear Councillor Wills,

Health Improvement Service Consultation

I write on behalf of the Council's Integrated Care and Wellbeing Scrutiny Panel. At a meeting on 11 March 2021, the Scrutiny Panel received an update on proposed changes to the Health Improvement Service. Members have continued to remain suitably informed of local challenges and the range of factors that contribute to poor health outcomes and inequalities.

The Scrutiny Panel seeks to submit a formal response to the Health Improvement Service consultation. This letter therefore aims to provide a summary of collective discussion points and to express any issues and concerns raised. Members are particularly aware that there is a significant need to raise general awareness and to support behaviour change.

In order to address the significant and far-reaching impacts of Covid-19, Scrutiny has adapted accordingly to consider appropriate matters with a keen eye on recovery and community resilience. With residents directly impacted by the pandemic, it will become increasingly important to assess vulnerability, access to support for individuals and potential barriers going forward.

The scale of local health needs are apparent when considering almost 20% of the adult population in Tameside are smokers; 71% of adults are overweight or obese; and growing concerns around childhood obesity. Smoking also remains the primary cause of ill health and early death in Tameside. It is hoped that available health and economic data can inform future strategy and ensure support is available in the right areas to help people make the necessary changes to improve their personal health and wellbeing.

The current contract, due to end in 2022, provides a range of support services aimed at some of the more prevalent health issues that result in poorer outcomes. This includes the impacts of smoking and obesity and associated conditions. It is also apparent that budget pressures and savings targets will be unavoidable for the service over coming years.

It was encouraging to hear that the service has continued to work with residents during Covid-19, with new digital methods introduced to ensure people can continue to gain access a range of services while staying safe.

The proposals detailed within the consultation show a plan to have three new services: Oral Health (which will remain largely the same), Smoking Cessation and Community Wellness, which will focus on healthy weight and community NHS Health Checks. The services will also help signpost additional provision such as any issues with sleep, stress and mental health problems.

I have listed points from the meeting below, which are to be viewed as individual responses from members, under the collective of the Council's Integrated Care and Wellbeing Scrutiny Panel. I would be grateful if on receiving this letter you are able to take the appropriate action to ensure submission of the response prior to the consultation deadline of 13 May 2021. I do also hope the response can be referenced in future reports and may support wider governance requirements in terms of Scrutiny engagement and feedback used to inform decision making in this area.

- The Health Improvement Service provides a vital level of preventative support to a range of local health needs. Despite future budgetary pressures, there remains an ongoing need to support the general health improvement of our population and provision regarding health and lifestyle choices.
- It will be important to assess the impact of planned service changes and future pressures to monitor the ongoing benefit of support through data, case studies and the journey of individuals. This can help review the continued effectiveness of interventions set within the wider health economy and public service sustainability.
- Members are supportive of proposed changes with a greater separation between each aspect of the service. It is expected that the service will need to build on recent developments and adaptations to maintain the level of reach and impact within communities.
- With plans to improve community reach and reduce some of the more personalised aspects of support, there may be a future need to monitor how this will affect the number of residents accessing support and sustainable outcomes.
- It was explained that the Community Wellness Service would look different to the existing offer. This will require an appropriate level of community engagement to ensure the voice and opinions of residents are factored within any changes to improve equity of access and to remove any known barriers.
- That communication and signposting remain a key aspect. With regards to smoking cessation this may require a range of alternative methods being explored through existing or new partnerships, should direct community engagement reduce as detailed with proposals.
- To explore any existing gaps and barriers that may prevent individuals from accessing support. To establish a clear and consistent message on life choices, disproportionate impacts and equalities regarding protected characteristics groups. Work in this area may benefit from case studies or real life examples to make common concerns and health risks more relatable.
- Significant challenges going forward to address the healthy weight of our children and young people. Part of the new service will be based on community development and members are keen to ensure that where any multigenerational issues are identified within a single household that a targeted and tailored approach can remain available to families.
- With changes planned to generate greater reach, this will remove the one-to-one support currently offered for healthy eating. It will be of interest to monitor how sustainable the new

methods will become, with an expected need to tie into existing partnerships across the public sector, housing providers, local businesses, the community and voluntary sector and education.

- There will be an ongoing need to acknowledge and reflect on Covid-19 and external pressures, which may affect the service.
- That where appropriate, the Executive involve scrutiny in future development stages.

If further clarity is needed on any of the above points, please do not hesitate to contact me.

Yours sincerely,

Councillor Teresa Smith
Chair – Integrated Care and Wellbeing Scrutiny Panel



ASHTON-UNDER-LYNE · AUDENSHAW · DENTON · DROYLSDEN · DUKINFIELD · HYDE · LONGDENDALE · MOSSLEY · STALYBRIDGE

Rachael Harrison
Chief Superintendent
Greater Manchester Police

Rob Cousen
Superintendent
Greater Manchester Police

Chair of the Place and External Relations Scrutiny Panel

Councillor Mike Glover

Tameside One
Market Place
Ashton-under-Lyne
OL6 6BH

Email: mike.glover@tameside.gov.uk
Phone: 0161 342 2199
Ask for: Paul Radcliffe
Date: 24 March 2021

Dear Chief Superintendent Harrison,

Greater Manchester Police HMICFRS Inspection

I write on behalf of Tameside Council's Place and External Relations Scrutiny Panel. Thank you for attending the meeting on 9 March 2021 at which members received a comprehensive summary of the recent inspection and improvements required for Tameside and the wider region. You will recall that the subject generated significant interest from panel members, which highlighted both the complexity and range of issues faced within the borough and across ward boundaries.

With the inspection report published in December 2020, members have remained suitably informed of the outcomes and recommendations. As Chair, I am personally grateful for your open and honest appraisal, with the Panel's concerns very much focused on how GMP respond to all crime types and assess the immediate need and vulnerability of victims.

The Council's Place and External Relations Scrutiny Panel holds a wide remit, part of this is a designated responsibility to consider all matters of the Council and community safety partners to address crime and disorder at a local level.

I have listed some of the main points from the meeting below. These are the individual response of members, under a collective of the Scrutiny Panel. I hope the feedback will help support your ongoing improvement journey and vigour to strengthen existing partnerships and community engagement in Tameside.

- The victim service assessment has clearly picked up on a range of issues associated with initial contacts, crime recording, investigations and outcomes. This highlighted a lack of focus on victims, the non-emergency calls unanswered and the well-publicised figure of 80,000 missed crimes across GM.

- GMP appear to have responded well to a number of recommendations both quickly and assertively. The development of an action and improvement plan monitored on a weekly basis is encouraging. A refreshed ethos to 'Think Victim' and the amount of staff training and development that has taken place during past few months is providing staff with a refreshed set of tools and confidence to do the job to the best of their ability.
- It is accepted that a number of telephone contacts may have been redirected to online reporting, however members raised concerns regarding the unknowns and level of uncertainty in this area. Despite the inspection focusing on only narrow area of Police business and crime types, it remains important to acknowledge the prevalence of behavioural crimes such as domestic abuse and anti-social behaviour in Tameside, and the knock on effect that a lack of reporting and investigation has to safeguard victims and evidence.
- GMP are appropriately managing and allocating resources. It also clear that the Police and partners continue to face significant pressures associated with Covid-19.
- Elected members can often experience first-hand a diminished level of resident confidence and trust in certain aspects of Police response and action. This does tie in with inspection findings to some extent and a clearer picture has now been drawn with regard to how GMP will look to improve and rebuild connections across communities in Tameside.
- The inspection does present a timely opportunity for the Police, Council and key stakeholders to build on existing partnerships, successful multi-agency working, engagement, shared intelligence and proposals to deliver a Tameside Neighbourhood Strategy and reintroduce periodic meetings with ward councillors.
- Members encourage GMP, in cooperation, to make best use of existing networks and channels for communication of neighbourhood priorities and key messages.
- That where appropriate and at suitable intervals, the Scrutiny Panel will seek to monitor performance and outcomes of GMP specific to the recommendations detailed within the HMICFRS report.

The Panel would like GMP to take points forward to rebuild confidence locally around service standards, engagement with communities and their representatives (i.e. elected members), crime types, stability of workforce, mental health awareness and expected pressures.

If further clarity is needed on any of the above points, please do not hesitate to contact me.

Yours sincerely,

Councillor Mike Glover
Chair – Place and External Relations Scrutiny Panel

March 2021

Welcome to the March 2021 Scrutiny Update. This is the final update e-mail of the 2020/21 municipal year.

The regular updates aim to keep you informed of upcoming activity, including engagement and consultation with regards to local, regional and national decision making. All of the open consultations listed below are available for you to access and complete, with the opportunity to raise greater community awareness and participation where possible. For further information and to have your say please follow the relevant links below.

I hope this is something you will continue to find useful and please let me know if you require any further information.

COVID-19 (Coronavirus) Update

The following are some critical sources of information from the government which are updated regularly:

- Updated figures on the number of Coronavirus cases and risk in the UK here: <https://coronavirus.data.gov.uk/>
- How to protect yourself or check if you need medical help: <https://www.gov.uk/coronavirus>
- Guidance on social distancing (including for vulnerable people) here: <https://www.gov.uk/guidance/local-restriction-tiers-what-you-need-to-know>
- Information on self-isolation here: <https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection>
- Covid-19 advice for employees, employers and businesses here: <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>

There is also guidance available on our own local websites as detailed below:

Tameside Council www.tameside.gov.uk/coronavirus - includes links to service change information, how to volunteer, support for businesses, council tax recovery, mental health support, wellbeing, how to contact the Council for support and more.

NHS Tameside & Glossop CCG www.tamesideandglossopccg.org/ - link on homepage.

Tameside & Glossop Integrated Care NHS Foundation Trust www.tamesidehospital.nhs.uk/ - information on homepage.

Other things to be aware of include:

Grant Funding for VCSE organisations

There are a number of ways VCSE organisations in Greater Manchester can apply for funding during Covid-19. 10GM, a partnership of local support and development agencies in Greater Manchester, have come together to produce a bulletin providing all the information on funding opportunities

available for VCF organisations in Greater Manchester, including how to apply. You can find the latest bulletin here: <https://www.gmcvo.org.uk/news/gm-funding-ebulletin-march-2021>

Update on various funding pots available

- <https://www.gmcvo.org.uk/gmsocinvest/emergencyinvestmentfund>
- GMCVO has access to a range of social investment funds to support social enterprises, charities and community businesses. They can work with organisations whether they have been negatively impacted by the Covid-19 crisis, looking to take advantage of opportunities as the economy starts to recover, or a mixture of both:
- **Access to Growth** fund, offering a blended investment mix of grant and loan <https://www.gmcvo.org.uk/gmsocinvest>
- For communities looking to develop their own housing schemes or sports facilities GMCVO is also the local partner for the **Resonance Community Developers Fund** <https://www.gmcvo.org.uk/civcrm/mailling/url?u=85907&qid=3827416>

Covid-19 opinion and behaviour insight

The following are some key statistics taken from different pieces of national and regional research indicating what the impact of covid-19 has been for people including businesses. Understanding the impact of Covid-19 will be crucial to our recovery locally and how we plan to build back better.

- 79% think that everyone should be subject to the same restrictions until most people have been vaccinated. 12% think those that have been vaccinated should not be subject to Covid-19 restrictions.
- 58% think it's unlikely that all limits on social contact will be removed by the end of June, compared to 31% who think it's likely
- 70% support the introduction of vaccine passports once the vaccination programme ends and 20% oppose - younger people are less supportive of vaccine passports being introduced during the rollout, but a majority still support the use of them when the scheme is over
- 77% of BAME people would definitely or probably have the vaccine or have already had it or have their appointment booked - this is an increase from 70% in mid-December

Scrutiny Activity 2020/21

With the municipal year drawing to a close the table below provides a summary of activity and oversight carried out during 2020/21. This includes updates to seek assurances on service provision and outcomes.

Scrutiny activity and oversight (March 2020 to March 2021)

Place and External Relations	Integrated Care and Wellbeing
<ul style="list-style-type: none"> • Housing Strategy • Corporate Plan Scorecard • Impact of Covid and lockdown on the local economy • Response to Inclusive Growth Strategy consultation • Feedback and learning from communities on Covid-19 • Walking and Cycling • Response to Safe Streets consultation 	<ul style="list-style-type: none"> • Living Well at Home • Corporate Plan Scorecard • Tameside & Glossop Integrated Care NHS Foundation Trust • Response to Healthwatch Tameside Covid-19 survey • Feedback and learning from communities on Covid-19 • Public Health response to Covid-19 • GP Patient Survey 2020

<ul style="list-style-type: none"> • LGSCO annual report for complaints monitoring • Community Safety • Response to Community Safety Strategy consultation • Strategic Transport • GMP Inspection and Action Plan • Follow up – Improving Quality and Standards in Private Rented Sector • Mid-year budget update 	<ul style="list-style-type: none"> • LGSCO annual report for complaints monitoring • Children's Services • Domestic Abuse • Health Improvement service • Mid-year budget update <p><u>Children's Working Group</u></p> <ul style="list-style-type: none"> • Tameside's Early Help Offer • Impacts of Covid-19 on Education in Tameside • Follow up - Recruitment and retention of foster carers
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Budget Consultation

All Scrutiny Panel members were provided with an opportunity to attend one of two budget briefing sessions held on 18 January 2021. This follows on from a mid-year budget position update received in September 2020. The independence of Scrutiny enables members to seek assurances on budget planning, process and priorities for 2021/22 and beyond. It is also appropriate for budget priorities to inform future Scrutiny activity and work programmes.

Local Government and Social Care Ombudsman (LGSCO)

Scrutiny Panels continue to review decisions and focus reports published by the Ombudsman. The aim is to ensure learning opportunities be shared with services in a timely manner and for a formal response and/or position statement to be returned to the appropriate Scrutiny Panel within agreed timescales.

It will remain important to ensure that the subject matter is appropriate, proportionate and can add value. Work in this area has progressed well, with the plan to ensure responses be reported to Overview Panel at the earliest opportunity. Activity informed by recent LGSCO focus reports listed below:

- Focus report – Home truths: how well are councils implementing the Homelessness Reduction Act? (published July 2020).
 - Focus report shared directly with the Executive Member for Housing, Planning and Employment. Shared for information and awareness, no request made for a formal response.
- Focus report – Careless: helping to improve council services to children in care (published December 2020).
 - Response of the Deputy Executive Leader (Children and Families) and Director of Children's Services received in January 2021. The focus report and response tabled in a separate report to the joint meeting of Cabinet and Overview Panel on 10 February 2021.

Consultation and Engagement

Scrutiny will remain suitably informed of open consultations at a local, regional and national level. Past responses include:

- Safe Streets – July 2020
- Healthwatch Tameside Covid-19 Survey – July 2020
- Inclusive Growth Strategy – December 2020
- Community Safety Strategy – January 2021

Open Consultations

[Tameside Ward Boundaries Consultation](#) – the Local Government Boundary Commission for England is consulting on proposals for new wards and ward boundaries for Tameside Council. LGBCE are inviting individuals and organisations from across Tameside to have their say on how they think the new ward boundaries should be drawn. Closing date: **5 April 2021**

[Health Improvement Service Consultation](#) – The Health Improvement contract is due to end next year. We are planning to recommission services to replace Be Well, and want to make sure that we focus on the right things for Tameside. In November 2020, the Health Improvement Service was one of a number of services identified by the council's spending review for savings. We are asking for your views to help us design what the new services will look like. Closing date: **20 May 2021**.

[Urgent Care Survey 2021](#) - Healthwatch Tameside work on behalf of the community to make sure health and care services are working as best they can for you, influenced by what patients say. **Have you used urgent care recently?**

- Did you understand all the options?
- What assistance was provided?
- What went well and what could be improved?

Closing date: **3 May 2021**

[GM Gender Based Abuse Strategy](#) - Greater Manchester Combined Authority (GMCA) have published a draft copy of the Gender Based Abuse Strategy: The Greater Manchester Strategy to Tackle Violence Against Women & Girls. GMCA are gathering views on the proposals ahead of a full public consultation on the revised strategy in May 2021. Closing date: **18 April 2021**.

[Dementia Call for Evidence – Black African and Caribbean People In Greater Manchester](#) – The African Caribbean Care Group (ACCG) want to understand the dementia support and information provision to Black African and Caribbean people in Greater Manchester. Questions can be answered by either carers or people living with dementia. The Dementia Call for Evidence Survey covers 4 areas of a person's Dementia journey: Diagnosing well, living well, supporting well and end of life. This consultation is **ongoing**.

National Engagement and Consultations

There are currently a number of pieces of work being led by government departments and agencies that you may wish to take part in. For further information and to have your say please follow the relevant links below:

[UK Disability Survey](#) - The Disability Unit at the Cabinet Office is developing a National Strategy for Disabled People. Publication is planned for Spring 2021.

To help the government with understanding the barriers that disabled people face and what it may need to focus upon to improve the lives of disabled people, we need to hear about your views and know more about your experiences. This survey will ask about your life experiences either as a disabled person, a carer or parent or as someone who has an interest in disability issues. Closing date: **23 April 2021**.

[Mental Health Act reform consultation](#) – The Department of Health and Social Care are seeking views on changes to the Mental Health Act to help put patients at the centre of decisions about their own care. Closing date: **21 April 2021**.

All live and past consultations are available for viewing at the [Big Conversation](#) pages on the Council's website.

Regional Scrutiny

The links below provide you with access to the most recent meeting papers for each of the GMCA Scrutiny Panels.

[Corporate Issues & Reform Overview & Scrutiny](#)
[Economy, Business Growth & Skills Overview & Scrutiny](#)
[Housing, Planning & Environment Overview & Scrutiny](#)

Scrutiny Resources

I will look to share any available material to support you in your role during the course of the year.

Publications:

- [Governance Risk and Resilience Framework: Summary](#)
- [Public Health Annual Report: Rising to the Challenges of Covid-19](#)
- [Covid-19 Public Opinion Research](#)
- [Future of Public Transport and Role for Local Government](#)

July 2021

Welcome to the July 2021 Scrutiny Update.

The regular updates aim to keep you informed of upcoming activity, including engagement and consultation with regards to local, regional and national decision making. All of the open consultations listed below are available for you to access and complete, with the opportunity to raise greater community awareness and participation where possible. For further information and to have your say please follow the relevant links below.

I hope this is something you will continue to find useful and please let me know if you require any further information.

(Please note, the Covid-19 information section is now at the end of this update)

Things to be aware of:

Financial support for self-isolation – You could get a £500 Test & Trace Support Payment to support you & your family if you meet the eligibility criteria & can provide:

- ✓ An NHS Test & Trace Account ID
- ✓ Confirmation that you receive a means-tested benefit or are on a low income
- ✓ Proof of work & a bank statement

For more information, visit <https://www.tameside.gov.uk/coronavirus/tatspaymentscheme>

The Greater Manchester (GM) Effective Use Of Resources (EUR) Website – The Greater Manchester (GM) Effective Use Of Resources (EUR) Team are pleased to announce the introduction of their new website. This can be accessed at <https://gmeurnhs.co.uk/>. The site contains information for patients who can view GM EUR treatment policies; any local Clinical Commissioning Group (CCG) treatment policies; and information about the process.

Open Consultations

Customer Services Review - Tameside Council is seeking views on proposed changes to its face-to-face Customer Services. The way that customers access services has changed over recent years, due to changes in technological advancements and increasing access as well as the Covid-19 pandemic. Since March 2020, due to the Covid-19 pandemic no face-to-face Customer Service function has been offered. Residents wishing to contact the Council have had to make contact via other channels, including telephone, email or Webchat via the Council website.

These circumstances of accelerated change combined with decreasing budgets have presented an opportunity to review the way we deliver services. Changes to the way that face-to-face Customer Service is provided are being proposed. The proposed service model for the future would be based on providing the most appropriate access channel according to customers' requirements. It would be very similar to the current offer but with the addition of face-to-face contact where necessary and only for those where other channels would not be suitable. The Council is seeking your views on these proposals. Closing date: **19 September 2021**.

<https://www.tameside.gov.uk/tbc/customerservicesreviewconsultation>

Tameside Community Cohesion Questionnaire – A cohesive community is a diverse society where people from all backgrounds feel that they belong and are valued, enjoy similar life opportunities, and interact with other groups. A cohesive community is one that has moved beyond an “us” and “them” narrative to one where there is trust and interaction between different groups.

Tameside Council would like to hear about your thoughts and experiences of community cohesion in the borough. This will help us to better understand the topic in Tameside. Closing date: **Ongoing**.
<https://www.surveymonkey.co.uk/r/TMBCCommunityCohesionsurvey>

What Matters to You 2021 – ‘What Matters To You?’ aims to encourage and support more meaningful conversations between people who provide health and social care and the people, families and carers who receive health and social care. We want to ask what matters to you, so we can listen to what matters, and do what matters. Closing date: **7 July 2021**.
<https://www.tameside.gov.uk/wmt2021>

Self-isolation survey – Tameside Council are conducting a survey to better understand the barriers and challenges that people may face when asked to self-isolate due to coronavirus. Self-isolation is when you do not leave your home because you have or might have coronavirus (COVID-19). You are typically asked to self-isolate for at least 10 days. This helps stop the virus spreading to other people. The reasons people are asked to self-isolate are because they have tested positive for coronavirus and been asked to self-isolate, a member of your household has tested positive for coronavirus, or you have been identified by the NHS Track and Trace as a contact of someone who tested positive. A better understanding of the barriers and challenges people face to self-isolation can help us to better support local people to self-isolate.
<https://www.surveymonkey.co.uk/r/tmbcselfisolation>

Portage Service Consultation – The Portage Service is part of the Early Years Offer in Tameside. The Portage Team have links with the Integrated Service for Children with Additional Needs (known as ISCAN).

Portage offers tailored sessions which are designed to help children from 0-5 years who have additional needs to develop through play with support from various services and their parents/carers. Families are visited on a regular basis, weekly, fortnightly or monthly usually at home by a Portage worker.

The portage offer has remained successful throughout this period with positive feedback from families, therefore we would like to maintain elements of this offer moving forward. What is proposed is an offer that will be more virtual, take place more predominantly through inclusive groups within our children’s centres, meanwhile reducing the offer of support by 1:1 home visits. The service would like to hear your views on the proposal to continue this way of delivering the Portage Service, how we progress this and continue to meet varying needs. Closing date: **7 July 2021**.
<https://www.tameside.gov.uk/tbc/portageserviceconsultation>

Infant Feeding Peer Support Service Engagement – Tameside Council is tendering its Breastfeeding Peer Support Service, before this take place, we would value the input for local families to help shape the retendered Service. The Tameside Breastfeeding Peer Support Service is a 7-day service, which supports parents in Tameside in breastfeeding their babies, offering support such as antenatal classes, postnatal support either at maternity wards, at home or by telephone, and information for new parents.

The Tameside Breastfeeding Peer Support Service contract is due to end next year. We are planning to recommission the service and therefore asking for your views to help us design what the new service will look like. Your thoughts on the current service and how you have used this previously will help us to ensure we continue to support those who use the service in the most effective way. Closing date: **9 July 2021**.
<https://www.surveymonkey.co.uk/r/InfantFeedingEngagement>

Urgent Care Survey 2021 – Healthwatch Tameside work on behalf of the community to make sure health and care services are working as best they can for you, influenced by what patients say. Have you used urgent care recently?

- Did you understand all the options?
- What assistance was provided?
- What went well and what could be improved?

<https://www.surveymonkey.co.uk/r/HWTurgentcare>

Have your say in shaping the future of assisted conception and fertility treatment services across Greater Manchester – People in Greater Manchester are being asked to share their experiences and views about assisted conception and fertility treatment services to help shape the future of the service. Commissioners across Greater Manchester want to hear your views: what works well now and what needs to be improved?

What is meant by assisted conception and fertility treatment?

Assisted conception is a collective name for treatments designed to lead to conception by means other than sexual intercourse. If you or a family member have experienced fertility problems or are currently undergoing treatment or may need to access a fertility treatment service in the future, we want to hear from you. Closing date: **27 July 2021**. <https://www.gmhsc.org.uk/get-involved/surveys-consultations/>

Let's talk about wildfires – Greater Manchester Fire & Rescue Service would like to find out what the public think about wildfire. They would like to find out what people think is the cause of wildfires, what should be the consequence of negative actions around wildfires, your concerns and what should be done to prevent them from happening. Closing date: **31 August 2021**. <https://www.gmconsult.org/strategy-team/public-perception-of-wildfire/>

Dementia Call for Evidence – Black African and Caribbean People In Greater Manchester – The African Caribbean Care Group (ACCG) want to understand the dementia support and information provision to Black African and Caribbean people in Greater Manchester. Questions can be answered by either carers or people living with dementia. The Dementia Call for Evidence Survey covers 4 areas of a person's Dementia journey: Diagnosing well, living well, supporting well and end of life. This consultation is **ongoing**. <https://www.accg.org.uk/dementia-surveys/>

Gender-based Violence Strategy Consultation - Greater Manchester is home to over 1.4 million women and girls and we continue to lead the way in striving for gender equality. However, there are a number of issues that disproportionately affect women and girls. Gender-based violence is one of the most pervasive violations of human rights in the world, with far reaching consequences for communities and society, as well as individuals and their families.

GMCA are developing a gender-based violence strategy which contains a series of commitments to end gender-based violence, and they would like to hear your views on it. So far a range of people have been engaged to develop it, including police, offender services, health, education and safeguarding experts. More importantly they have spoken to women with personal experience of abuse. Now they would like to understand your views on how we can – together – deliver a strategy that will significantly reduce the risks and harms caused as a result of gender-based violence.

There is also an easy-read version of the consultation available here: <https://www.gmconsult.org/police-and-crime-team/gbv-easy-read/>. Closing date: **1 August 2021**. <https://www.gmconsult.org/police-and-crime-team/gender-based-violence/>

National Engagement and Consultations

There are currently a number of pieces of work being led by government departments and agencies that you may wish to take part in. For further information and to have your say please follow the relevant links below:

Introducing national standards for unregulated accommodation – The DfE is seeking views from care experienced young people on proposed standards for unregulated accommodation for looked after children and care leavers aged 16 and 17. They would like to know your views on:

- how to tell the difference between children's homes and independent and semi-independent accommodation
- what this type of accommodation should be called
- what should be included in the new standards
- how Ofsted should make sure the accommodation is following the new standards

Closing date: **19 July 2021**.

<https://www.gov.uk/government/consultations/introducing-national-standards-for-unregulated-accommodation>

All live and past consultations are available for viewing at the [Big Conversation](#) pages on the Council's website.

Regional Scrutiny

The links below provide you with access to the most recent meeting papers for each of the GMCA Scrutiny Panels.

[Corporate Issues & Reform Overview & Scrutiny](#)

[Economy, Business Growth & Skills Overview & Scrutiny](#)

[Housing, Planning & Environment Overview & Scrutiny](#)

Scrutiny Resources

I will look to share any available material to support you in your role during the course of the year.

Publications:

- [A Councillor's workbook on equality, diversity and inclusion](#)
- [Re-thinking Local](#)
- [Learning from employment and skills responses to Covid-19](#)

COVID-19 (Coronavirus) Update

The following are some critical sources of information from the government which are updated regularly:

- Updated figures on the number of Coronavirus cases and numbers vaccinated here: <https://coronavirus.data.gov.uk/>
- Guidance on restrictions and how to protect yourself or check if you need medical help: <https://www.gov.uk/coronavirus>
- Information on self-isolation [here: https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection](https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection)
- Covid-19 advice for employees, employers and businesses here: <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>

There is also guidance available on our own local websites as detailed below:

Tameside Council - www.tameside.gov.uk/coronavirus - includes links to service change information, how to volunteer, support for businesses, council tax recovery, mental health support, wellbeing, how to contact the Council for support and more.

NHS Tameside & Glossop CCG - www.tamesideandglossopccg.org/ link on homepage

Tameside & Glossop Integrated Care NHS Foundation Trust - www.tamesidehospital.nhs.uk/ information on homepage

Covid-19 opinion and behaviour insight:

The following are some key statistics taken from different pieces of national and regional research indicating what the impact of covid-19 has been for people including businesses. Understanding the impact of Covid-19 will be crucial to our recovery locally and how we plan to build back better.

- The proportion of adults who met indoors with someone not in their household, childcare or support bubble in the last seven days increased to 39% this week, almost double the proportion last week (20%)
- Younger people are more likely to say the government messaging on which activities you should and shouldn't do is unclear
- 98% of people said they will definitely have their second dose of Pfizer, compared to 94% who said they will definitely have their second dose of Astra Zeneca
- 72% of White Britons have had the vaccine or have an appointment booked, compared to 50% of Ethnic Minority Britons
- 94% of those aged 30 to 49 years reported positive vaccine sentiment (92% last week); this proportion was 74% at the start of the vaccination programme in December 2020

Grant Funding for VCSE organisations



There are a number of ways VCSE organisations in Greater Manchester and Derbyshire can apply for funding during the Covid-19 outbreak. 10GM, a partnership of local support and development agencies in Greater Manchester, have come together to produce a bulletin providing all the information on funding opportunities available for VCF organisations in Greater Manchester, including how to apply. You can find the latest bulletin here: <https://www.gmcvo.org.uk/news/gm-funding-ebulletin-june-2021> .

Action Together Funding Bulletin – Action Together have a wealth of experience that could help you find and secure funding. The latest funding bulletin, which is produced monthly with 10GM colleagues can be found here:

https://www.actiontogether.org.uk/sites/actiontogether.org.uk/files/10GM%20Funding%20Bulletin%20June%202021_0.pdf

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Agenda Item 5.

Report To:	OVERVIEW PANEL
Date:	26 July 2021
Reporting Officer:	Sandra Stewart, Director - Governance and Pensions Sarah Dobson, Assistant Director – Policy, Performance and Communications
Subject:	SCRUTINY ANNUAL WORK PROGRAMMES
Report Summary:	To receive for information, the annual work programmes of the Council's Scrutiny Panels.
Recommendations:	That Overview Panel note content of work programmes and planned activity of the Scrutiny Panels.
Links to Corporate Plan:	Topics included within the work programmes remain linked to the Council's corporate priorities. Scrutiny activity seeks to support effective decision making and to improve outcomes for residents and service users.
Policy Implications:	The work programmes comprise activity that seeks to check the effective implementation of the Strategic Commission's policies and if appropriate make recommendations to the Executive with regards to development, performance monitoring, outcomes and value for money.
Financial Implications: (Authorised by the Borough Treasurer)	There are no direct financial implications as a result of this report. Any costs incurred by the Scrutiny Panels and service must be met from existing budgets.
Legal Implications: (Authorised by the Borough Solicitor)	<p>The role of the scrutiny panels is a requirement under the Local Government Act 2000 with the purpose to act as balance in the executive structure which is reinforced in the Localism Act 2011.</p> <p>The programme of works as set out in this report will enable the panels to undertake their function.</p> <p>In addition part 4(g) of the Scrutiny Procedure Rules set out in the Constitution requires the Chair of each Scrutiny Panel to submit an annual Work Programme for approval.</p>
Risk Management:	The Chairs and Deputy Chairs of the Scrutiny Panels will be informed of the progress in implementing the work programmes.
Access to Information:	<p>The background papers relating to this report can be inspected by contacting Paul Radcliffe, Policy and Strategy Lead by:</p> <p> Telephone: 0161 342 2199</p> <p> e-mail: paul.radcliffe@tameside.gov.uk</p>

1. INTRODUCTION

- 1.1 Tameside Scrutiny Panels are required to publish an Annual Work Programme of planned activity for the municipal year ahead. The programme of work will cover a two-year rolling period to be reviewed, updated and agreed on an annual basis.
- 1.2 Scrutiny activity aims to reflect priority issues across the Council, Strategic Commission and external partners. Work will continue to improve the flexibility, responsiveness and reporting methods of all scrutiny activity undertaken during 2021/22. Discussion from Scrutiny Panel meetings held in June 2021 has directly informed the list of topics and planned updates 'check and challenge', for the year ahead.
- 1.3 Each year a range of emerging topics and issues may require the attention of scrutiny. It is therefore important to ensure efforts are best placed to support and influence effective decision-making, with a focus on improving outcomes for residents and communities.

Scrutiny activity in Tameside

- 1.4 There is a range of options available to each Scrutiny Panel as to how activity is planned and undertaken. Scrutiny Chairs will work closely with panel members in order to adopt a combination of approaches to review service and performance updates, respond to formal consultations, focus reports of the Local Government and Social Care Ombudsman and areas in need of more in-depth review. This includes a responsibility for:
 - Research and insight on a particular issue, including desktop reviews
 - Review of decisions and recommendations
 - Follow-up (from previous review / recommendations)
 - Engagement and consultation – to provide responses to pre-decision activity
 - Consideration of decisions and reports of the Ombudsman
 - Receive updates on key issues as they arise
 - Active monitoring of national and regional policy and substantive variation to services
- 1.5 Scrutiny in practice will be mindful of the suitability and appropriateness of timings, with regard to the impact and value of planned activity. This includes the selection and order of topics and updates during the year. The work programme is ambitious and it is not an expectation that all topics and subject areas be covered during this period, but more an agreed list from which to select work items.
- 1.6 In addition to the work programme, all panel members will continue to receive a monthly update email to inform of upcoming activity, access to scrutiny resources, engagement and consultation with regard to local, regional and national decision-making. This provides a direct opportunity for scrutiny members to contribute and respond to the range of activity taking place both within the Council and across partners.

2. WORK PROGRAMMES

- 2.1 At the Scrutiny Panel meetings held in June 2021, all panel members were provided with the opportunity to comment and contribute to the list topics included in the annual work programmes.
- 2.2 Scrutiny activity will continue to be undertaken outside of the formal meetings and through working groups, with all findings and recommendations presented to the full panel for comment and approval. This flexibility can allow responsive and timely work to be undertaken, creating an enhanced opportunity to both influence and inform the impact of decisions. It is also necessary to monitor and evaluate outcomes from past activity and to review the implementation of recommendations.

- 2.3 Where deemed appropriate, the wider development of scrutiny may include project support and service development work undertaken at the request of the Executive as a critical friend.

Planned activity

- 2.4 In order to prevent delay, Scrutiny Panels received a substantive update at the June meetings, as detailed below.

Place and External Relations Scrutiny Panel – 8 June 2021

- Climate Change and Improving the Local Environment

Integrated Care and Wellbeing Scrutiny Panel – 10 June 2021

- Health and Care Bill

- 2.5 The Scrutiny Panels will carry out in-depth activity and reviews through working groups, for which Scrutiny Chairs will aim to ensure that two reviews are running concurrently for each panel with topics selected from the annual work programme.
- 2.6 It was agreed at the Integrated Care and Wellbeing Scrutiny Panel meeting on 10 June 2021 that the fixed Children's Working Group will remain in place for 2021/22. The group will continue to include co-opted young people and adults.
- 2.7 On occasion a topic may require the attention of both scrutiny panels in order to examine a range of impacts. At such a time, a decision will be made to assign a lead panel based on both remit and the subject matter. All aspects of activity will be made available to panel members to consider and respond.

3. SCRUTINY ANNUAL WORK PROGRAMMES – 2021 to 2023

Place and External Relations Scrutiny Panel
• Economic impact of Covid-19 – local response (immediate and medium term).
• Cultural Offer – museums, galleries, arts, events and heritage.
• Environment / climate change
• Major investments, asset management, emerging developments and regeneration
• Homelessness and temporary accommodation
• Digital offer and delivery
• Waste and recycling – next steps
• Next steps for town centres
• Local Procurement and Commissioning arrangements
• The Panel to receive regular updates during the year regarding new and emerging areas
Follow-up on past activity
• Private rented sector / GM Good Landlord Scheme
• Community Safety Strategy / HMIC report on GMP
• Inclusive Growth projects
• Active Travel
Integrated Care and Wellbeing Scrutiny Panel
• NHS White Paper – implications for Tameside
• Primary care and dental service response and access (post Covid-19)
• Mental health – male suicide rates / mental health offer – scale and accessibility
• Social Isolation and loneliness
• Support for carers
• Care homes post Covid-19
• Impact of Covid-19 on inequalities

<ul style="list-style-type: none"> Children's Services (to inform priorities of the Children's Working Group) <ul style="list-style-type: none"> Complex safeguarding Health services for cared for children Care leavers / transition to adulthood Educational services / SEND
<ul style="list-style-type: none"> The Panel to receive regular updates during the year regarding new and emerging areas

Follow-up on past activity
<ul style="list-style-type: none"> Domestic Abuse
<ul style="list-style-type: none"> Hospital and health system recovery (including workforce)
<ul style="list-style-type: none"> Tameside Health Improvement Service
<ul style="list-style-type: none"> Children's Services - <ul style="list-style-type: none"> Sustainability projects Ofsted Recruitment and Retention of Foster Carers

Cross Panel
<ul style="list-style-type: none"> Continued monitoring of Covid-19 recovery
<ul style="list-style-type: none"> Poverty and welfare support
<ul style="list-style-type: none"> Budget updates – annual and mid-year
<ul style="list-style-type: none"> Feedback and learning from complaints (LGSCO)
<ul style="list-style-type: none"> Performance monitoring against corporate priorities

4. **RECOMMENDATION**

4.1 As set out at the front of the report.

Agenda Item 6.

Report to :	OVERVIEW PANEL
Date :	26 July 2021
Reporting Officers:	Sandra Stewart – Director Governance and Pensions Sarah Threlfall – Assistant Director Policy, Performance and Communications (Governance and Pensions)
Subject :	PERFORMANCE SCORECARD
Report Summary :	<p>The Corporate Plan scorecard attached at Appendix 1 provides evidence to demonstrate progress towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality.</p> <p>Supporting the corporate scorecards are thematic scorecards which are monitored by services to inform their ongoing delivery and improvement work. The thematic scorecards are:</p> <ul style="list-style-type: none">• Corporate• Health and care (incl. adult care)• Children and family• Inclusive economic growth (incl. planning and transport)• Community and culture• Environment and place <p>The Corporate Plan scorecard will be reported on a regular basis to the Overview Panel and the Strategic Commissioning Board / Executive Cabinet, and then subsequently to the two Scrutiny Panels. The first opportunity to do so being 26 July 2021 to the Overview Panel and 28 July 2021 to the Strategic Commissioning Board / Executive Cabinet. Reporting to the two Scrutiny Panels will then follow.</p> <p>For reference the Corporate Plan is attached at <u>Appendix 2</u>.</p>
Recommendations :	The Overview Panel are recommended to note the scorecard attached and agree they are reported on a regular basis to the Overview Panel and the two Scrutiny Panels – Place and External Relations; and Integrated Care and Wellbeing – to inform their work programme.
Links to Corporate Plan:	The report is relevant to all elements of the Corporate Plan as the scorecards provide data to help track progress towards achieving its aims and objectives.
Policy Implications :	The Corporate Plan scorecard provides the evidence for demonstrating the progress being made towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality. The thematic scorecards – which support the corporate scorecards - will enable services to monitor their own performance and their contribution to delivery of the Corporate Plan.
Financial Implications : (Authorised by the statutory Section 151 Officer & Chief Finance Officer)	Whilst there are no direct financial implications arising from the recommendations in this report, the scorecard should assist Members in making decisions regarding the prioritisation of the Council's limited resources.

The CIPFA Financial Management Code sets an expectation that to remain financially sustainable an authority must have timely information on both its financial and operational performance. Performance information should aid Members understanding as to whether spending decisions are achieving objectives, and enable informed decisions regarding the prioritisation of scarce resources in the face of significant financial challenges.

Legal Implications :

(Authorised by the Borough Solicitor)

Members have a statutory duty to ensure that the Council achieves a balanced budget whilst delivering efficient and effective services addressing priority needs of the Borough.

Clearly in circumstances the council is now in where demands exceed the council's resources it is critically important that the focus is concentrated on where the council can have most impact and reduce inequality, especially in light of the pandemic whilst continuing the delivery of universal services.

This report enables members to consider whether their strategy having desired impact and whether need to focus or redirect resources appropriately.

Risk Management :

Effective use of data, including performance management through scorecards, helps to identify areas where improvement activity is required thus avoiding the risk of service failure. Alongside this services have management information that is used to assess risk and drive improvement.

Access to Information :

The background papers relating to this report can be inspected by contacting Simon Brunet, Head of Policy of Policy, Performance and Intelligence.



Telephone: 0161 342 3542



e-mail: simon.brunet@tameside.gov.uk

Theme	Priority	Outcome	Metric	Previous Position	Current Position	National Average	Period	Progress	Targets	
									Apr 2025	Apr 2030
<div> <div> <div></div> <div></div> <div></div> </div> <div> <div>Page 31</div> <div>Starting Well</div> </div> </div>	Very Best Start	Reduce rate of smoking at time of delivery	% Smoking at time of delivery	13.30%	12.90%	9.90%	Q2 2020/2021	↓	10.50%	All expectant mothers to be supported to be smoke free at the time of delivery
		Reduce number of children born with low birth weight	Low weight births as a % of all full term live births	3.29%	3.71%	2.86%	2018	↑	2%	All mothers and babies are supported to achieve a healthy start in life
		Improve school readiness	% achieving a 'good' level of development	65.7%	66.90%	71.80%	Q2 2019/2020	↑	75%	All children start school ready to learn
		Children attending 'good' and 'outstanding' early years settings	% 3 & 4 YO's at 'good' or 'outstanding' EY settings	91%	93%	92%	2020	↑	98%	All children to attend good or outstanding early years settings
		Take up nursery at 2 Years	% 2 YO's in funded early education	77%	75%	69%	2020	↓	95%	All eligible 2 year olds benefit from funded early years education
		Childhood Obesity	% of children in year 6 who are overweight or obese	36.2%	35.9%	35.2%	2020	↓	34%	All children to be a healthy weight at the end of Year 6
	Aspirations & Hope (Educational Attainment Measures Suspended)	Young people going into higher education	% KS4 going into/remaining in further education	84%	85%	87%	2019	↑	90%	All young people going into/remaining in further education after KS4
		Children attending 'good' and 'outstanding' schools	% Primary schools 'good' & 'outstanding'	88.60%	89.50%	87.80%	2020	↑	95%	All children attending a good or outstanding primary school
			% Secondary schools 'good' & 'outstanding'	72.80%	66.70%	76.50%	2020	↓	80%	All children attending a good or outstanding secondary school
		Number of 16-19 year olds in employment or education	% 16 & 17 YO's in education or training	93.14%	94.68%	92.59%	2019	↑	95%	All 16 & 17 year olds in education or training
		Proportion of children with good reading skills	% KS2 achieving expected reading standard	73%	72%	73%	Q2 2019/2020	↓	80%	All children to be provided with the opportunity to achieve their full educational potential
		Promote a whole system approach and Improving wellbeing and resilience	Secondary Fixed Term Exclusions	17.14%	16.80%	10.75%	2018/2019	↓	tbc	tbc
			Percentage of pupils looked after achieving 9-4 passes in English and Maths	18.8% (2017)	19.6% (2019)	17.8% (2019)	2019	↑	tbc	tbc
			Mean worthwhile ratings (adults 16 and over)	7.97	7.92	7.86	2019/2020	↔	8.5	All residents 16+ feel that the things they do in life are worthwhile
	Families & Supportive Networks	Early Help Intervention	CAFs (Early Help Assessments) currently open	658	629	N/A	Q3 2020/2021	↓	To be developed	All vulnerable families receive the help they need
		Reduce the number of first time entrants into Youth Justice	First Time Entrants into Youth Justice aged 10-17	212.9	332.7	223.7	Q2 2019/2020	↑	212.9	No young people entering the youth justice system
		Increased levels of fostering and adoption	% LAC adopted in year	12%	10%	12%	Q2 2019/2020	↓	18.60%	All looked after children provided with the opportunity to be adopted, where its of benefit to the young person within
		Improve the quality of social care practice	CS Audits Rated 'Good' & 'Outstanding'	22%	18%	N/A	Q2 2020/2021	↓	50%	All Children Social Care audits rated good or outstanding
		Improve the placement stability for our looked after children	% of LAC with 3+ placements	11%	10%	11%	2020	↓	2.50%	All our looked after children are in safe and stable placements
		Reduce the impact of adverse childhood experiences	LAC rate per 10,000	142	139	67	2020	↓	99.1	Children are supported to stay in the family environment where it is safe and possible to do so
			CSC Referrals related to domestic abuse	2757	1850	N/A	2019/2020	↓	2000	No CSC referrals related to domestic abuse

Theme	Priority	Outcome	Metric	Previous Position	Current Position	National Average	Period	Progress	Targets	
									Apr 2025	Apr 2030
an Saxon / Vibrant Economy	Resilient	Covid-19 Impact and Recovery	CSC Assessments Completed	279 (WC April 2020)	262 (WC April 2021)	N/A	Apr-21	↓	tbc	tbc
			CSC Assessments Completed within 45 Days	71.3% (WC April 2020)	58.4% (WC April 2021)	N/A	Apr-21	↓	tbc	tbc
			Children in Need	2154 (Last Week April 2020)	2333 (Last Week April 2021)	N/A	Apr-21	↑	tbc	tbc
	Work Skills & Enterprise	Increase median resident earnings	Median Annual Income	£25,769	£25,643	£31,766	2020	↓	£27,492	The median annual income to be in line with the England average
		Increase the working age population in employment	Percentage in Employment	74.4%	73.6%	76.0%	Q2 2020/2021	↓	78%	All people who can work are in work
			Universal Credit Recipients	26816 (Feb 2021)	27144 (Mar 2021)	N/A	Mar-21	↑	tbc	tbc
		Increase the number of people earning above the Living Wage	Universal Credit Recipients in Employment	37% (Jan 2021)	36.4% (Feb 2021)	37.3% (Feb 2021)	Feb-21	↓	tbc	tbc
			% earning below living wage foundation rates	25.70%	27%	22.9%	2018	↑	22.90%	All employees earning at least the Living Wage
		Increase number of enterprise / business start-ups	New enterprises (percentage of total businesses)	12.48%	12.66%	13.47%	2019	↑	18.97%	Tameside is recognised as a vibrant economy where entrepreneurs are supported to start new businesses
			Business Rate Taxbase: Total Rateable Value	£148,835,114 (Feb 2021)	£148,903,439 (Mar 2021)	N/A	Mar-21		tbc	tbc
		Working age population with at least Level 3 skills	Percentage of population with at least level 3 skills	47.50%	48.20%	58.5%	2019	↑	54.90%	Higher proportion of Tameside's population have Level 3 skills than the national average
		Increase the number of good quality apprenticeships delivered	Number of apprenticeships started	2050 (146.2 per 10k)	1380 (98.5 per 10K)	196,300 (56.1 per 10K)	Q3 2019/2020	↓	2310	Apprenticeships are available to all that seek them
		Covid-19 Impact and Recovery	Universal Credit Recipients	24497 (May 2020)	26882 (May 2021)	N/A	May-21	↑	tbc	tbc
			UC Recipients in Employment	36.2% (April 2020)	37.0% (April 2021)	N/A	Apr-21	↑	tbc	tbc
			Businesses Reporting Decreased Sales	64.0% (May 2020)	26.0% (May 2021)	N/A	May-21	↓	tbc	tbc
			Businesses Furloughing Staff	53.9% (May 2020)	60.0% (May 2021)	N/A	May-21	↑	tbc	tbc
			Businesses Sustainable for up to 6 Months	47.5% (May 2020)	19.2% (March 2021, latest available)	N/A	Mar-21	↓	tbc	tbc
			Households Receiving Council Tax Support	17806 (May 2020)	18219 (May 2021)	N/A	May-21	↑	tbc	tbc
	Sustainable	Improve air quality	PM2.5 (ug/m^3)	8.37	9.70	9.57	2019	↑	6	Air quality to be good and at least be in line with the UK average
			Carbon Dioxide Emissions Per Capita (tonnes)	3.8 (2017)	3.7 (2018)	5.2 (2018)	2018	↓	tbc	tbc

Theme	Priority	Outcome	Metric	Previous Position	Current Position	National Average	Period	Progress	Targets	
									Apr 2025	Apr 2030
Great Place - Inclusive and Sustainable	Infrastructure and Environment	Increase the number of net additional dwellings	Net Additional Dwellings per 10,000	28.69	20.93	43.3	2019/2020	↓	tbc	tbc
		Increase the number of affordable homes	New Affordable Homes per 10,000	7.82	10.29	23.4	Q2 2019/2020	↑	tbc	tbc
		Digital inclusion	Maximum Mean Download Speed	42.8	45.8	53.9	Q4 2020/2021	↑	41.5	All households to have access to high quality internet services
		Reduce tonnes of waste sent to landfill and increase the proportion recycled	Percentage of all waste recycled	50.90%	45.9%	43.0%	2019/2020	↓	57.78%	All household waste recycled where possible
		Increase journeys by sustainable transport/no car	% population walking / cycling 3+ times a week	40.50%	36.10%	47.2%	Q2 2019/2020	↓	47%	Tameside is a walking/cycling friendly borough
		Increase access to public transport	% of residents with Level 4 access to public transport network at peak times		82.7% (GM)	N/A	2018		Targets to be agreed	All residents with Level 4 access to public transport network at peak times
	Nurturing Communities	Reduce victims of domestic abuse	Rate of PPIs per 1000	33.8	25.4	N/A	2019/2020	↑	25.1	Tameside has low rates of domestic abuse
		Reduce the number of rough sleepers/homelessness	Street counts & estimates of rough sleepers	2 (0.19 per 10k HHolds)	5 (0.22 per 10K)	0.76 per 10K	2019	↓	2	Nobody sleeping rough on the streets of Tameside
			Households reporting as at risk of homelessness- Jigsaw	211 (2019)	90 (2020)	N/A	2020	↓	tbc	tbc
		Improve satisfaction with local community	Mean life satisfaction ratings	7.73	7.74	7.66	2019/2020	↔	8.5	Maintain mean life satisfaction at 8.5
		Increase access, choice, and control in emotional and mental self-care and wellbeing	Deaths due to suicide- rate per 100,000	11.6 (2016-2018)	9.4 (2017-2019)	10.1	2017-2019	↓	tbc	tbc
			Emergency hospital admissions for self harm	237.8 (2018/19)	223.6 (2019/20)	192.6	2017-2019	↓	tbc	tbc
			IAPT Referrals	9,435	8,630	N/A	2020	↓	12383.4	Everyone has access to good quality mental health services
		Covid-19 Impact and Recovery	Food Bank Enquiries	118 (WC May 2020)	79 (WC May 2021)	N/A	May-21	↓	tbc	tbc
			Placements in Emergency Temporary Accommodation	51 (Jan 2020)	50 (Jan 2021)	N/A	Jan-21	↓	tbc	tbc
			IAPT Referrals	740 (Dec 2019)	625 (Dec 2020)	N/A	Dec-20	↓	tbc	tbc
			Domestic Abuse Incidents reported to Children's Services	68 (WC April 2020)	155 (WC April 2021)	N/A	Apr-21	↑	tbc	tbc
			Residents Agreeing that People Look Out for One Another	73% (Jul-Sep 2019)	83% (Apr-Jun 2020)	N/A	Apr-Jun 2020	↑	tbc	tbc
			Residents Feeling Safe in their Local Area	89% (Jul-Sep 2019)	92% (Apr-Jun 2020)	N/A	Apr-Jun 2020	↑	tbc	tbc
			Self Isolation Payments	959 (WC Nov 2020)	4665 (WC May 2021)	N/A	May-21	↑	tbc	tbc
	Ageing Well	Increase physical and mental healthy life expectancy	Healthy Life Expectancy at birth	Male - 58.1 years, Female - 57.6 years	Male - 60.4 years, Female - 58.3 years	Male - 63.4 years, Female - 63.6 years	2016-2018	↑	Male - 61.2 years, Female - 62.3 years	Healthy life expectancy to be in line with the England average
			Two Week Waits for Cancer Referrals	96.5% (2019)	95.6% (2020)		2020	↓	tbc	tbc

* Where available data will be provided at the Tameside & Glossop level for health related indicators.

Transforming Tameside & Glossop

Our People - Our Place - Our Plan

For everyone every day

Starting Well

Living Well

Ageing Well

Priorities



1

Very best start in life
Where children are ready to learn and encouraged to thrive and develop

Reduce rate of smoking at time of delivery

Reduce the number of children born with low birth weight

Improve school readiness

Children attending 'Good' and 'Outstanding' Early Years settings

Take up nursery at 2yrs

Promote good parent infant mental health



2

Aspiration and hope through learning and moving with confidence from childhood to adulthood

Reading / writing / maths at Key Stage 2

Attainment 8 and Progress 8 at Key Stage 4

Young people going onto higher education

Children attending 'Good' and 'Outstanding' schools

Number of 16-19 year olds in employment or educated

Increase the proportion of children with good reading skills

Promote a whole system approach and improve wellbeing and resilience



3

Resilient families and supportive networks to protect and grow our young people

Early Help Intervention

Reduce the number of first time entrants into Youth Justice

Increased levels of fostering and adoption

Improve the quality of social care practice

Improve the placement stability for our looked after children

Reduce the impact of adverse childhood experiences



4

Opportunities for people to fulfil their potential through work, skills and enterprise

Increase median resident earnings

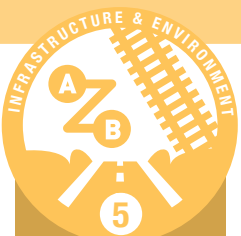
Increase the working age population in employment

Increase the number of people earning above the Living Wage

Increase number of enterprises / business start ups

Working age population with at least Level 3 skills

Increase the number of good quality apprenticeships delivered



5

Modern infrastructure and a sustainable environment that works for all generations and future generations

Improve air quality

Increase the number of net additional dwellings

Increase the number of affordable homes

Digital inclusion - average download speeds

Reduce tonnes of waste sent to landfill and increase the proportion recycled

Increase journeys by sustainable transport / non-car

Increase access to public transport



6

Nurturing our communities and having pride in our people, our place and our shared heritage

Increase participation in cultural events

Reduce victims of domestic abuse

Reduce the number of rough sleepers / homelessness

Improve satisfaction with local community

Victims of crime / fear of crime

Reduce levels of anti social behaviour

Increase access, choice and control in emotional and mental self-care and wellbeing



7

Longer and healthier lives with good mental health through better choices and reducing inequalities

Increase physical and mental healthy life expectancy

Improve the wellbeing of our population

Decrease smoking prevalence

Increase levels of physical activity

'Good' and 'Outstanding' GPs practices

Reduce drug and alcohol related harm



8

Independence and activity in older age, and dignity and choice at end of life

Increase the number of people helped to live at home

Reduce hospital admissions due to falls

Increase levels of self-care / social prescribing

'Good' and 'Outstanding' social care settings

Prevention support outside the care system

Great Place Inclusive Growth

Delivering the vision, aims and priorities of the Corporate Plan will be supported by a number of enablers and ways of working:

A **new relationship** between public services and citizens, communities and businesses that enables shared decision making, democratic accountability and voice, genuine co-production and joint delivery of services. Do with, not to.

An **asset based approach** that recognises and builds on the strengths of individuals, families and our communities rather than focussing on the deficits.

Behaviour change in our communities that builds independence and supports residents to be in control

A **place based approach that redefines services** and places individuals, families, communities at the heart

A stronger prioritisation of **well being, prevention and early intervention**

An **evidence led** understanding of risk and impact to ensure the right intervention at the right time

An approach that supports the development of **new investment and resourcing models**, enabling collaboration with a wide range of organisations.

Agenda Item 7.

Report to:	OVERVIEW PANEL
Date:	26 July 2021
Reporting Officers:	Sandra Stewart – Director Governance and Pensions Sarah Threlfall – Assistant Director Policy, Performance and Communications (Governance and Pensions)
Subject:	ENGAGEMENT UPDATE
Report Summary:	<p>The report provides the Overview Panel with an update on the delivery of engagement and consultation activity in 2020/21 (to date).</p> <p>Effective engagement and involvement of the public in the development of services is an important part of the council's wider assurance framework.</p> <p>Much of the work is undertaken jointly – coordinated through the Tameside and Glossop Partnership Engagement Network (PEN) – by NHS Tameside and Glossop Clinical Commissioning Group, Tameside Council and Tameside and Glossop Integrated Care NHS Foundation Trust. However, it should be noted that each of the three agencies undertake work individually where necessary and appropriate for the purposes of specific projects. Engagement is relevant to all aspects of service delivery, all the communities of Tameside and Glossop, and wider multi-agency partnership working. The approach is founded on a multi-agency conversation about 'place shaping' for the future prosperity of our area and its communities.</p> <p>The onset of the Covid-19 pandemic has also meant that we have had to identify different ways to engage our local communities. This report sets out some examples of the ways in which we have done this including the establishment of both the Community Champions programme and the Inequalities Reference Group.</p>
Recommendations:	The Overview Panel are asked to note the contents of the report and support future engagement and consultation activity with the communities of Tameside and Glossop.
Policy Implications:	Effective engagement and involvement of the public in the development of services is an important part of the council's wider assurance framework. The work ensures strategies, policies and plans are guided by local needs and lived experience of local communities.
Financial Implications: (Authorised by the statutory Section 151 Officer & Chief Finance Officer)	No direct financial implications – activity is funded from existing revenue budgets
Legal Implications: (Authorised by the Borough Solicitor)	<p>Engagement and consultation are a critical components to the successful delivery of services by the council.</p> <p>In addition consultation is often a statutory requirement and case law also how consultation should be undertaken.</p>

As such any formal consultation will be subject to its own decision making as part of the relevant project.

This report is simply providing a helpful overview of the engagement and consultations currently being undertaken.

Risk Management:

The approach and activity outlined in the report ensures that Tameside Council meet its obligations with regards to engagement and consultation with local communities.

Access to Information:

The background papers relating to this report can be inspected by contacting Simon Brunet, Head of Policy, Performance and Intelligence.



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1. PURPOSE OF THE REPORT

- 1.1 The report provides the Overview Panel with an update on the delivery of engagement and consultation activity from June 2020 to date. Effective engagement and involvement of the public in the development of services is an important part of the council's wider assurance framework.
- 1.2 Much of the work is undertaken jointly – coordinated through the Tameside and Glossop Partnership Engagement Network (PEN) – by NHS Tameside and Glossop Clinical Commissioning Group, Tameside Council and Tameside and Glossop Integrated Care NHS Foundation Trust. However, it should be noted that each of the three agencies undertake work individually where necessary and appropriate for the purposes of specific projects.
- 1.3 Engagement is relevant to all aspects of service delivery, all the communities of Tameside and Glossop, and wider partnership working. The approach is founded on a multi-agency conversation about 'place shaping' for the future prosperity of our area and its communities.
- 1.4 The onset of the Covid-19 pandemic has also meant that we have had to identify different ways to engage our local communities. This report sets out some examples of the ways in which we have done this including the establishment of both the Community Champions programme and Tameside & Glossop Inequalities Reference Group.

2. KEY HEADLINES

- 2.1 The key headlines from June 2020 to date are summarised in the box below.

- Facilitated 32 thematic Tameside and/or Glossop engagement projects
- Received 4,186 engagement contacts¹ (excluding attendance at virtual events)
- Supported 27 engagement projects at the regional and Greater Manchester level
- Promoted 33 national consultations where the topic was of relevance to and/or could have an impact on Tameside and/or Glossop
- Established the Community Champions Network to provide residents and workforces with the coronavirus information they need to lead the way in their community, with over 250 members now registered
- Established the Tameside & Glossop Inequalities Reference Group in response to how the coronavirus pandemic, and the wider governmental and societal response to this, has brought equalities (and indeed inequalities) into sharp focus
- Delivered two virtual Partnership Engagement Network (PEN) conferences attended by over 150 delegates in total
- Delivered four virtual Partnership Engagement Network sessions focusing on the impact of COVID-19 and how we can build back better. These were attended by over 50 participants.
- Held a virtual engagement session with young people to understand the impact of the pandemic on them and how they feel things can be done differently in the future.

¹ Engagement contacts refer to the number of responses made to Tameside & Glossop Strategic Commission led engagement and consultation activity outlined in table 1 of Appendix 1.

- Undertook the third joint budget conversation exercise for Tameside Council and NHS Tameside and Glossop Clinical Commissioning Group.
- Achieved 'Green Star' top rating for public and patient engagement as part of the CCG Improvement and Assessment Framework (IAF). Tameside and Glossop CCG attained the highest score possible, one of only 40 out of 195 areas in the country to do so *

2.2 A table listing all engagement activity facilitated, supported or promoted in the last two years is attached at **Appendix 1** for information.

2.3 The outcomes of our COVID-19 specific engagement to date are detailed at section 5.0.

3. COMMUNITY CHAMPIONS NETWORK

3.1 Keeping residents fully informed throughout the pandemic has been vital to limiting the spread of Covid-19 in the area. The Covid-19 Community Champions Network was established to provide residents and workforces with the coronavirus information they need to lead the way in their community. Community champions play a key role in acting as message carriers and leading by good example.

To enable this, the Strategic Commission ensures that timely and accurate information is shared with community champions to support them to respond to and reassure residents within their community. The network runs two sessions each week (one during the working day and the other in the evening) over Zoom to share information and good practice. These sessions are:

- **Community champions information sessions:**
An update on the data and Tameside's current position, as well as the opportunity for a questions & answers.
- **Community champions catch-up sessions:**
An informal conversation about what is/isn't working, queries from participants and sharing of good practice and ideas.

3.2 Additional workshops on specific topics have been arranged with the Community Champions Network, including:

- Mental Health and Wellbeing
- Hate Crime
- Making Every Contact Count
- Budget Conversation 2021/22
- Having Difficult Conversations

In addition, members of the network receive a copy of all relevant press releases, a weekly email with key messages and relevant information, and WhatsApp broadcasts for Covid-19 news, pictures and videos.

3.3 To date, over 250 people have signed up to be a community champion. Membership of the network is diverse, with numerous organisations and local communities represented. Members of the Community Champions Network have helped to translate materials and information on Covid-19, and assisted in distributing messages and communications back to their communities.

- 3.4 A number of sub-groups of Champions have since been established. This includes the Diversity Champions group, which provides a regular forum for Community and Faith Leaders to come together to discuss and take action on COVID and Health and Wellbeing issues and concerns affecting local communities. As an example of their work, a group of Community Champions from the Diversity group visited Hyde Jamia Mosque, a major centre of worship in the borough, to increase the visibility of messaging and vaccine take-up among ethnic minority communities.

4. TAMESIDE & GLOSSOP INEQUALITIES REFERENCE GROUP

- 4.1 Tameside & Glossop Inequalities Reference Group was established in November 2020 in response to how the coronavirus pandemic, and the wider governmental and societal response to this, has brought equalities (and indeed inequalities) into sharp focus. As we move from crisis management to recovery we need to ensure we are utilising evidence and research, alongside the experience of our own communities, to do all we can to reduce inequalities in Tameside & Glossop.
- 4.2 IRG enables public sector organisations in Tameside & Glossop to work together to ensure this happens. It provides a forum to enable the sharing of ideas on carrying out our responsibilities under the Equality Act 2010 and the Public Sector Equality Duty – with the ultimate aim of reducing inequality across Tameside & Glossop. Whilst the group is not a decision making body, it makes recommendations for action via existing governance structures and steers action to address inequalities.
- 4.3 The group is chaired by Councillor Leanne Feeley, Executive Member for Lifelong Learning, Equalities, Culture and Heritage. Membership of the group is made up of representatives from a range of public sector and VCSE organisations across the area, including:
- Action Together
 - Children in Care Council
 - Diversity Matters North West
 - Infinity Initiatives
 - LGBT Foundation
 - Maternity Voices Partnership
 - People First Tameside
 - Tameside & Glossop Clinical Commissioning Group
 - Tameside & Glossop Integrated Care NHS Foundation Trust
 - Tameside Council (including Elected Members)
 - Tameside Independent Advisory Group
 - Tameside Youth Council
 - Tameside, Oldham and Glossop MIND
 - The Anthony Seddon Fund
 - The Bureau (Glossop)
- 4.4 The group meet on a quarterly basis to share progress on inequalities work, discuss emerging issues and discuss chosen areas of focus. Current areas of focus include:
- Community Cohesion
 - Digital Inclusion
 - Reducing barriers to accessing information
 - Voice of people with learning disabilities
 - Young people
 - Voice of people with physical disabilities
 - Emotional wellbeing (isolation and loneliness)
- 4.5 Gathering the voices and views of people with lived experience of the inequalities issues above is a central part of the work of the IRG. The gathering of lived experience is taking

place in a number of forms, such as virtual engagement sessions, workshops at Partnership Engagement Network conferences, engagement with local community groups, and online surveys. In the case of the voices of people with learning disabilities area of focus, engagement work is currently being designed, developed and led by members of People First Tameside themselves.

- 4.6 The IRG is also working closely with the Tameside Poverty Truth Commission – led by Greater Manchester Poverty Action – and Domestic Abuse Strategy – led by Tameside Council's Population Health team. Both projects tackle issues related to inequalities and therefore align closely to the aims of the IRG
- 4.7 Our local approach in Tameside and Glossop aligns with the wider work in Greater Manchester regarding equalities. In October 2020 an independent Inequality Commission was launched to explore the causes of inequality across the region through academic research and stakeholder engagement. The Commission is designed to act as a critical friend for Greater Manchester, be challenging and radical. The Commission released its first [report](#) in March 2020, outlining a vision to enable good lives for all in Greater Manchester and a series of recommendations to be adopted.

5. ENGAGEMENT ON COVID-19

- 5.1 To start discussion and take away learning from Covid-19, five virtual engagement sessions took place in July and August 2020. In total, 64 people attended the sessions. The themes for each of the sessions were:
- How do we get services back open safely?
 - What has been the impact of Covid-19 on the most vulnerable?
 - Living with Covid-19 and preventing outbreaks/spikes
 - How do we do things differently in the future based on experiences of Covid-19?
 - Specific engagement session with young people and their representatives
- 5.2 Each of the virtual engagement sessions invited participants to share their experiences, both as individuals or speaking on behalf of their organisation where appropriate. Despite there being a distinct topic for each of the workshops, there were clear themes that arose from each of the sessions. These key themes were:
- Communication – participants felt that clear and consistent public communications was important.
 - Mental health / isolation – participants were concerned about mental health impacts of the pandemic
 - Digital services – participants were concerned about services remaining accessible to those who are digitally excluded
 - Vaccination – importance of vaccination programme that built trust was stressed
 - Role of VCSFE – participants identified that the VCFSE sector had been vital during the pandemic and should be harnessed as a resource in future.
 - Impact of Covid-19 on people from ethnic minority backgrounds – participants recognised the disproportionate impact the pandemic has had on these groups.

Key themes arising from the Young Person's session were as follows:

- Concerns about school work
- Exam concerns
- Mental health
- Isolation
- Digital poverty
- Missing out on major life stages
- Excluded from decision making processes

- 5.3 Alongside the engagement sessions, a survey on the Impact of COVID-19 / Building Back Better was hosted through July and August by the Strategic Commission via the Big Conversation pages on the Council and CCG websites. The survey aimed to understand how the pandemic has impacted the lives of people who live, work or spend time in Tameside & Glossop. We also wanted to gather views on how we can better live with, and recover from, COVID-19. The survey asked the following questions:
- What do you think the impacts of coronavirus have been on the most vulnerable members of our community? How can we best learn from this in the future?
 - How do you think we can best prevent future outbreaks of COVID-19 in Tameside & Glossop? What does our local community need to be able to do to support this?
 - What are your thoughts on how we can re-open services safely in Tameside & Glossop?
 - Based on your experiences during COVID-19, how do you think we can do things differently in the future?
- 5.4 In total 455 responses to the survey were submitted. Key themes across all questions are provided below:
- Concerns around mental health, loneliness and isolation
 - Importance of following and enforcing social distancing guidelines
 - Ensure effective and clear communication
 - Better / more services for vulnerable people are needed
 - Access to technology/digital services needs to be reviewed
- 5.5 Additional engagement work around the impacts of Covid-19 was also undertaken with the Children in Care Council. This consisted of two questionnaires circulated via children's social workers, one to children aged 8-16 involved with the duty, safeguarding and Looked After Children teams, and the other to young people aged 16-25 involved with the leaving care team.
- 5.6 Engagement with residents and communities was also reported via Elected Members on the council's Scrutiny Panels. Scrutiny Panel members are well placed to report on feedback from residents in their wards, and so it was requested that they take time to note experiences, impacts and the response to Covid-19 in Tameside.
- 5.7 Further engagement work was carried out through a number of communications focus group sessions with schools, businesses, those with learning disabilities, and those from ethnic minority backgrounds. The focus groups aimed to improve our understanding of people's views on Covid-19 guidance, how they access information, and the knowledge gaps that exist. Participants were asked to discuss their views on various examples of communications and messaging from local, regional and national public sector organisations.
- 5.8 Covid-19 engagement work has continued during 2021. A survey regarding self-isolation support was launched on 27 May 2021 that aimed to better understand the barriers and challenges that residents may face when asked to self-isolate. To date this survey has 111 responses. In addition, the organisation are commissioning a longitudinal, 12 month research project to explore the impact of the Covid-19 pandemic on local communities, with the purpose of informing recovery plans to build back in a fairer and better way.

6. PARTNERSHIP ENGAGEMENT NETWORK (PEN) UPDATE

- 6.1 Tameside & Glossop Partnership Engagement Network (PEN) continues to be one of the key ways in which we engage local people. PEN was established jointly in 2017 by Tameside Council, Tameside & Glossop CCG, and NHS Tameside & Glossop Integrated Foundation Trust as part of a multi-agency approach to provide the public and our partners with a clear method to influence the work of public services and to proactively feed in issues and ideas.

- 6.2 The approach ensures that structures exist to facilitate an ongoing conversation with both the public and stakeholders. PEN creates forums for people and organisations to get their voices heard and the opportunity to hear about and contribute to the development of public sector programmes and work. The key principles of PEN are to:
- Engage in an ongoing conversation with the public, patients, and other stakeholders
 - Reach across the whole of the public and community sectors so that engagement doesn't happen in organisational silos
 - Begin discussions early; enabling the public, patients and other stakeholders to be part of designing solutions.

PEN operates across two tiers:

- Strategic – engagement on approach, principles, cross-cutting issues, and direction of travel. A space to identify and join up key themes emerging from operational engagement activity.
- Operational – engagement on service plans, new and developing models, emerging ideas, and commissioning approach. Operational engagement takes place at both the thematic (service based) and neighbourhood (place based) level.

- 6.3 PEN has been an important mechanism for engaging with local communities throughout the Covid-19 pandemic. Traditional ways of engaging with residents and service users had to be adapted to adhere to national guidance – for example, the normally in-person PEN Conferences were held virtually for the first time. This had no impact on the number of participants, and in some cases made the events accessible for those that usually could not attend.

- 6.4 In the period June 2020 to May 2021, there have been two large-scale PEN conferences and five specific Covid-19 engagement sessions – details of which are summarised in the table below. The traditional PEN approach to engagement was adapted to adhere to national restrictions, with in-person events shifting to online. Each of the conferences consisted of key presentations and a number of facilitated workshops to gain input on the development of options, emerging ideas, and specific issues and challenges currently facing Tameside & Glossop. Covid-19 engagement sessions focussed on a specific theme related to the pandemic and enabled participants to engage in open discussions around that theme.

- 6.5 The table below summarises the topics discussed at the conferences that have taken place since June 2020 to date.

Event	Date	Presentations	Workshops	Delegates
Covid-19 Virtual Engagement Sessions (x5)	July / August 2020	Individual sessions focussing on Covid-19 related themes: <ul style="list-style-type: none"> • How do we get services back open safely • What have been the impacts on the most vulnerable • Living with Covid-19 and preventing future outbreaks • How do we do things differently in the future 	N/A	50

Event	Date	Presentations	Workshops	Delegates
		<ul style="list-style-type: none"> Bespoke children and young person's session 		
Virtual PEN Conference	19 November 2020	<ul style="list-style-type: none"> Feedback on Covid-19 engagement sessions Covid-19 and community transmission Upcoming major projects and consultations 	<ul style="list-style-type: none"> Clean Air Plan Minimum Licensing Standards Trans Pennine Upgrade Improving Access to Primary Care Inclusive Growth Strategy Environment Strategy Community Safety Strategy Budget Conversation 2021/22 	70+
Virtual PEN Conference	9 March 2021	<ul style="list-style-type: none"> Census 2021 Equalities work in Greater Manchester Covid-19 Vaccination programme 	<ul style="list-style-type: none"> Active Tameside Health Improvement Service Spiritual Care Strategy Community Cohesion Digital Inclusion Census 2021 Future of Local Fundraising at T&G Integrated Care Foundation Trust 	80+

6.6 Full feedback reports for the conferences are posted on the Partnership Engagement Network (PEN) pages of both the [Council](#) and [CCG](#) website. Similarly, for all thematic engagement and consultation activity a short feedback report is posted on the Big Conversation pages of the Tameside Council website (with links also included on the CCG website).

6.7 Residents, service users, patients, stakeholders, VCSE sector and partner organisations are regularly encouraged to sign up to the PEN Family which they can do via a link on the website. Over 400 members are currently signed up to receive monthly updates alerting them to relevant consultation and engagement opportunities at a local, regional, and national level. Details of these updates are also posted on the websites.

7.0 BUDGET CONVERSATION 2021/22

7.1 In 2020/21 Tameside Council and NHS Tameside & Glossop Clinical Commissioning Group undertook the Tameside & Glossop Strategic Commission Budget Conversation 2021/22 exercise for a third time as a joint organisation. Both Tameside Council and NHS T&G CCG have to set a balanced budget for 2021/22, with a number of considerations having to be taken into account to do so. These include legal and statutory requirements placed on us by Government, an understanding of the need for different services based on an analysis of existing service use, identifying new ideas and opportunities for innovation including exploring what other areas are doing, as well as the need to make savings whilst continuing

to deliver for our community. In addition, the views of local people are important in helping us understand your priorities and informing the budget setting.

7.2 Between 2 November 2020 and 6 January 2021 a conversation was undertaken with public, patients, partners, stakeholders, and voluntary & community groups across Tameside & Glossop to understand what they think the spending priorities should be for the Strategic Commission, in addition to any ideas or suggestions for how we might deliver services more efficiently or save money.

7.3 The Budget Conversation was conducted virtually for the first time due to the Covid-19 pandemic, resulting in us adapting our normal engagement approach. Engagement sessions that would normally have been held in person were held virtually and specific sessions were arranged for different protected characteristic groups.

Key headlines include:

- A total of 524 engagements. This is based on:
 - 250 contacts at dedicated virtual engagement, drop-in sessions, and other meetings
 - 188 survey responses
 - 85 social media responses
 - 1 e-mail
- Multiple channels used to communicate to the public and stakeholders, including:
 - Websites and social media.
 - Newspapers.
 - Public sector partners.
- In addition to promotion through written communications the Budget Conversation was also promoted in a number of other ways. These include via:
 - Partnership Engagement Network – over 400 members.
 - Big Conversation website – 143 members.
 - Purple Wi-Fi mailing list – over 29,000 members
 - 129 Budget Conversation social media posts (Facebook, Twitter, and Instagram) reached our followers 91,129 times.
 - All Patient Neighbourhood Groups were contacted and engaged in regards to the Budget Conversation
 - Information directly shared to over 100 groups/networks
- Endeavoured to engage with people of all backgrounds. 25 dedicated engagement sessions with specific groups in Tameside & Glossop and 3 public drop-in sessions undertaken. Sessions with dedicated groups included:
 - Autism Reference Group
 - Diversity Matters North West
 - Local Colleges
 - People First Tameside
 - Poverty Action Group
 - Youth Council
- 85.6% of respondents to the Budget Conversation were residents in the area. 3.7% did not live in the area but work here. Whilst the remaining 10.7% are either employees of public sector organisations located in the area, a member of a local charity or voluntary group, or other.
- Suggested spending priorities for the Tameside & Glossop Strategic Commission in 2021/22 and future years:
 - Adult's social care
 - Children's social care

- Education
 - GP / Health Services
 - Infrastructure/street maintenance (including potholes)
 - General health and wellbeing
- Ideas or suggestions for how we might deliver services more efficiently, save money or raise revenue:
 - Improve estate efficiency
 - Involve community
 - Reduce staff costs
 - Reduce cost of Councillors
 - Better integration of services
 - More digital services

7.5 A copy of the Budget Conversation report can be found [here](#). You can read a more detailed breakdown and follow links to the full report of the Budget Conversation process [here](#).

8.0 OTHER ENGAGEMENT WORK

8.1 This section provides an update on other key pieces of engagement work that have taken place recently. It also details some upcoming key pieces of strategic consultation and engagement activity for the Strategic Commission.

- **What Matters to You** - 'What Matters to You' is a national campaign led by NHS England each year that encourages and supports more conversations between those who commission health and social care and those who receive it. From 9 June 2021, Tameside and Glossop Strategic Commission jointly promoted and facilitated the 'What Matters to You' campaign. The findings will be shared with senior leaders for their use to inform future service improvement.
- **NHS Oversight Framework: Patient and Community Engagement Indicator** - Each year NHSE undertake an Oversight Framework (formerly the Improvement and Assessment Framework (IAF)) with a focus on public and patient engagement for every clinical commissioning group. For the last three years – 2017/18, 2018/19 and 2019/20 – NHS Tameside and Glossop Clinical Commissioning Group (CCG) achieved the top score of Green Star. For the 2019/20 assessment Tameside and Glossop CCG was awarded the top rating – Green Star for patient and community engagement, with the highest possible score of 15 out of 15. Only 40 of the 191 CCG areas in the country achieved this highest possible score.
- **Local Government Boundary Commission consultation** – The Local Government Boundary Commission for England (LGBCE) carried out an electoral review of the ward boundaries of Tameside Council. The Council supported this process by facilitating engagement and consultation with elected members, feedback from which helped LGBCE to form their proposals for new electoral boundaries in the borough. Members of the public and local organisations were then consulted on the proposals – Tameside Council supported the engagement activity by promoting the consultation through its networks and social media channels. In the first round of engagement, LGBCE received 50 submissions from members of the public and local groups. The second round of engagement was launched on 1 June and will run until 9 August. Final recommendations from LGBCE will be released in November 2021
- **Godley Green Garden Village consultation** – As part of plans to create a new community in the borough – Godley Green Garden Village – Tameside Council commissioned an independent company to carry out extensive consultation and

engagement work. This included a number of engagement sessions with landowners, local residents and members of the public that ran alongside a broader survey that gave local people an opportunity to have their say on the early proposals.

- **Self-isolation survey** – Tameside Council are currently conducting a survey to better understand the barriers and challenges that people may face when asked to self-isolate due to Covid-19. Evidence and insight from this survey will help us to better support local people to self-isolate, and reduce transmission of the virus. The survey has been promoted through the Council's networks – including the Covid-19 Community Champions Network – and through its social media channels.
- **Covid-19 Insight Research** – Tameside and Glossop Strategic Commission are commissioning a longitudinal, 12 month research project to explore the impact of the Covid-19 pandemic on local communities, with the purpose of informing recovery plans to build back in a fairer and better way. The research will involve both quantitative and qualitative methodology to gather statistically robust data representative of Tameside and Glossop's demographics, with a specific focus on engaging some of the communities worst impacted by the Covid-19 pandemic: people with disabilities, people from minority ethnic backgrounds, and people who are digitally excluded.
- **Scrutiny Panels** – Tameside Council Scrutiny Panels have actively engaged with a diverse range of consultations and surveys over the last 12 months. This has included:
 - Safe Streets – July 2020
 - Healthwatch Tameside Covid-19 survey – July 2020
 - Inclusive Growth Strategy – December 2020
 - Community Safety Strategy – January 2021
 - Health Improvement Service review – April 2021
 - GP Patient survey – September 2020
 - GMP Inspection report – March 2021
- **GM Consultations** - Two significant and aligned consultations took place within GM in autumn 2020. These were:
 - Greater Manchester Clean Air Plan (GMCAP)
 - GM Minimum Licensing Standards for taxis and private hire vehicles (MLS)

GM Leaders agreed to bring these consultations together under one narrative as they will have a significant impact on the future of GM and its recovery. The joint narrative reflects Greater Manchester's commitment to build back better and support economic growth. Tameside Council devoted resource and time to ensuring that local people were engaged and had the opportunity to input into these key strategic consultation pieces. This included promoting the consultations through the organisations' networks and social media channels, and facilitating engagement workshops and presentations on the topics at Partnership Engagement Network conferences.

9.0 RECOMMENDATIONS

- 9.1 As set out on the front of the report.

APPENDIX 1

Table 1: summarises engagement and consultation activity in the last 6 months.

Ref	Topic	Lead
1	Clinical Review of Standards Consultation	NHS England
2	Health Improvement Consultation	TMBC
3	How can we tackle inequality in Greater Manchester?	GMCA
4	LGBT Community: share your views on the covid-18 vaccine	LGBT Advisor to Mayor / LGBT Foundation
5	Active Tameside	TMBC
6	Droylsden Library	TMBC
7	UK Statistics Authority Inclusive Data Consultation	ONS
8	Young People Crime Surveys	GM Violence Reduction
9	How has Covid 19 affected your life with Cancer?	Cancer Research
10	Police funding 2021/22	GMCA
11	Right to Regenerate: reform of the right to contest	MHCLG
12	Shared decision-making between patients and staff	NICE
13	Violence Against Women and Girls (VAWG) Call for Evidence	Home Office
14	Healthwatch Tameside Covid vaccination survey	Healthwatch Tameside
15	Dementia call for evidence - Black African & Caribbean People in GM	ACCG
16	Changes to the Adoption and Children (Coronavirus) (Amendment) (No. 2) Regulations 2020	DfE
17	Keeping children safe in education - schools and colleges - proposed revisions 2021	DfE
18	Local Nature Recovery Plan	GMCA
19	North West Macmillan survey	North West Macmillan
20	Mental Health Act Reform consultation	DHSC
21	Godley Green Garden Village	TMBC
22	Healthwatch Tameside Test and Trace Survey	Healthwatch Tameside
23	SEND Outcomes Survey	TMBC
24	Greater Manchester's Fire plan	GMCA / GMFRS
25	UK Disability Survey	Cabinet Office
26	Urgent Care Survey 2021	Healthwatch Tameside
27	Greater Manchester Strategy for Tackling Violence Against Women and Girls	GMCA
28	Attitudes towards the Covid-19 vaccine	Healthwatch Derbyshire
29	Developing a spiritual care strategy	TG ICFT
30	Transforming the public health system for the challenges of our times	DHSC
31	Getting to medical appointments	Healthwatch Tameside
32	Let's talk about wildfires	GMFRS
33	The Big Ask	Children's Commissioner
34	Portage Service Consultation	TMBC
35	Fostering Offer Consultation	TMBC
36	Homelessness Contract Consultation	TMBC
37	Homelessness Prevention Strategy	GMCA
38	Tameside Electoral Review	LGBCE
39	Self-Isolation Survey	TMBC

Ref	Topic	Lead
40	Infant Feeding Survey	TMBC

Table 2: summarises engagement and consultation activity in the last two years (including those over the last 6 months).

Ref	Topic	Lead
1	Wheelchair Survey	GMHSCP
2	Adding folic acid to flour	Department for Health and Social Care
3	What Matters to You? (2019)	CCG
4	Tameside Museums and Galleries: Planning for the Future	TMBC
5	Consultation on Proposed PSPO for Moorland	TMBC
6	Local Studies and Archives Forward Plan	TMBC
7	Shining a Light on Suicide	GMHSCP
8	Higher technical education consultation	Department for Education
9	Changing Places Toilets	MHCLG
10	Support for victims of domestic abuse in safe accommodation	MHCLG
11	Greater Manchester High Rise Residents Survey	GMCA
12	Redress for purchasers of new build homes and the new homes Ombudsman	MHCLG
13	Restraint in mainstream settings and alternative provision	Department for Education
14	Tenancy deposit reform: a call for evidence	MHCLG
15	Digital-first Primary Care: Policy consultation on patient registration, funding and contracting rules	NHSE
16	Supporting victims and witnesses every step of the way: experiences of police, court and support services	GMP
17	How should we engage and involve patients and the public in our work	Medicines and Healthcare Products Agency
18	VCSE in Greater Manchester - the next 10 years	GM VCSE Devolution Reference Group
19	A new deal for renting: resetting the balance of rights and responsibilities between landlords and tenants	MHCLG
20	Rogue Landlord Database Forum	MHCLG
21	Advancing our health: prevention in the 2020s	Department for Health and Social Care
22	Co-operative Councils' Innovation Network Proposals	TMBC
23	Improving Specialist Care: GM Cardiology	GMHSCP
24	Transport and the Night Time Economy	GMCA
25	Measures to reduce personal water use	DEFRA
26	Electric vehicle chargepoints in residential and non-residential buildings	Department for Transport
27	Home to school travel and transport: statutory guidance	Department for Education

Ref	Topic	Lead
28	Sprinklers and other fire safety measures in new high-rise blocks of flats	Ministry for Housing, Community, and Local Government
29	LGBT Foundation Trans and NB People affected by cancer	LGBT Foundation
30	Doing Buses Differently	TfGM
31	Tameside Health Improvement	TMBC
32	Greater Manchester Hate Crime Plan	GMCA
33	The Ignition Project	GMCA
34	Health Improvement Stakeholder Engagement	TMBC
35	EDS2 Event Dec 2019 Feedback	TMBC
36	Budget Conversation 2020/21	TMBC/CCG
37	Healthwatch - Home Care Survey	Healthwatch Tameside
38	Healthwatch - Residential Care Survey	Healthwatch Tameside
39	Healthwatch - Carers Survey	Healthwatch Tameside
40	Ofsted inspection: removal of outstanding exemption	Department for Education
41	Greater Manchester review of paediatric medicine hospital services	GMHSCP
42	Appointee and Deputyship Consultation	TMBC
43	Future of PEN Survey	TMBC
44	Tameside Sexual Health Services Survey	TMBC
45	Chadwick Dam Bee Network Scheme	TMBC
46	Hill St to Trafalgar Sq, Bee Network Scheme	TMBC
47	Stamford Drive Bee Network Scheme	TMBC
48	Clarendon Rd Bee Network Scheme	TMBC
49	Rayner Lane Bee Network Scheme	TMBC
50	Ross Lave Lane Bee Network Scheme	TMBC
51	A57 Crown Point Bee Network Scheme	TMBC
52	Ashton Streetscape Bee Network Scheme	TMBC
53	Ashton Town Centre South Bee Network Scheme	TMBC
54	Manchester Road Link Bridge Bee Network Scheme	TMBC
55	A57 Denton to Hyde Bee Network Scheme	TMBC
56	Council Off-Street Parking Review	TMBC
57	Future Health and Care Services in Hattersley	TMBC
58	First Homes	MHCLG
59	Reforms to unregulated provision for children in care and care leavers	Department for Education
60	Review of the ban on the use of combustible materials in and on the external walls of buildings	MHCLG
61	Manchester's Gay Village - What it means to those who use it	GMCA
62	Tameside Council's Statutory Budget Consultation 2020/21	TMBC
63	Hyde Town Centre Consultation	TMBC
64	Integrating Care for Trans Adults	Open University, LGBT Foundation, and Yorkshire MESMAC

Ref	Topic	Lead
65	Changes to Ofsted's post-inspection processes and complaints handling: proposed improvements	Ofsted
66	NHS Net Zero - Call for evidence	NHS
67	Healthwatch Tameside Young people's health & care Survey 2020	Healthwatch Tameside
68	Healthwatch Tameside General survey 2020	Healthwatch Tameside
69	Understanding the impact of the Coronavirus on voluntary, community and social enterprise organisations (VCSE)	GMCA
70	Understanding the impact of Coronavirus on food banks, clubs, pantries and other food providers	GMCA
71	Protecting places of worship consultation	Home Office
72	Low Pay Commission consultation	Low Pay Commission
73	NHS: Your current experience of coronavirus	NHS
74	LGBT People: Share How Coronavirus Has Affected You	LGBT Foundation
75	Physical Activity in Covid-19	Greater Sport
76	Greater Manchester Big Disability Survey - Covid 19 Special / Greater Manchester Big Disability Survey about Covid 19 - Easy Version	GMCA
77	Covid-19 Survey	Healthwatch Tameside
78	COVID-19 in the Caribbean and African Community	GMCA
79	Manchester Pride Online Consultation	Manchester Pride
80	New walking & cycling measures to allow safe social distancing	TMBC
81	Future Travel Survey	TfGM
82	Greater Manchester, Ethnic Minority Experiences of Caring: Your Voice Matters	Wraparound Partnership/Greater Manchester Health and Social Care Partnership
83	Survey for Foster Carers in Tameside	TMBC
84	LGBTQI+ sport and physical activity	Pride Sports
85	Greater Moments COVID -19	Greater Moments
86	National Health Data Consent Survey	The CLIMB Project
87	Children's Food Campaign and Food Active Survey	Children's Food Campaign
88	LGBT Homes Survey	LGBT Foundation
89	Consultation on proposed changes to the assessment of GCSEs, AS and A levels in 2021	Ofqual
90	Save the Children	Tameside Youth Council/Save the Children
91	Developing a Race Equality Panel	GMCA
92	Impact of COVID-19 and Building Back Better	TMBC / CCG
93	Reopening the high street safely	TMBC
94	Tameside & Glossop Young People Wellbeing Survey	Worth-it
95	Greater Manchester State of the VCSE Sector Evaluation 2020	10GM/University of Salford
96	Local Offer Survey	TMBC

Ref	Topic	Lead
97	Statement of community involvement update	TMBC
98	Greater Manchester's Big Mental Wellbeing Conversation	GM HSCP
99	The IGNITION Project: how do you use your parks?	Ignition Project
100	Managing pavement parking	DfT
101	Distributing vaccines and treatments for Covid-19 and flu	DHSC
102	Healthy Start Vouchers	NHS Business Services Authority
103	Carers' experiences of the coronavirus (COVID-19) pandemic - September 2020	Carers UK
104	City Centre Transport Strategy Consultation	Manchester City Council
105	Creating quieter and safer residential streets to support walking and cycling	TMBC
106	GM Clean Air Plan	GMCA / TfGM
107	GM Minimum Licensing Standards	GMCA / TfGM
108	Improving Access to Primary Care	TMBC / CCG
109	Employment during the Coronavirus Pandemic for people with lived experience of disability and long term conditions	North West Disabled Peoples Stakeholder Group
110	Improving health and wellbeing support for armed forces	NHS England
111	Budget Consultation 2021/22	TMBC / CCG
112	Ethnic disparities and inequality in the UK: call for evidence	Commission on Race and Ethnic Disparities
113	Inclusive Growth Strategy	TMBC
114	Foster Care Training Feedback	TMBC
115	Foster Care Branding	TMBC
116	A57 Link Roads Consultation	Highways England
117	Metrolink ticketing survey	TfGM
118	Independent Faith Engagement Review: call for evidence	MHCLG
119	Contraception Services in Greater Manchester Survey	GMCA / GM HSCP
120	Young Person's Contraceptive Survey	GMCA / GM HSCP
121	Creating "Pop-Up" Cycle Lanes to Support Safe Walking and Cycling - A635	TMBC
122	Tameside Citizen Feedback Survey	TMBC
123	Living with Covid GM resident survey #1	GMCA
124	Doing Buses Differently: The impact of Covid-19 on our proposals for the future of your buses	GMCA
125	How do you use local data?	GMCA
126	Tameside Low Carbon & Environment Strategy Survey	TMBC
127	Clinical Review of Standards Consultation	NHS England
128	Health Improvement Consultation	TMBC
129	How can we tackle inequality in Greater Manchester?	GMCA
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(T&G – 67; GM/NW – 50; National – 49)